



Yale Security, Inc. (the "Company") warrants that its products sold under the Yale® trade name in the United States of America are free from defects in workmanship and materials under normal use and service.

This warranty does not cover defects or damage arising from improper installation, lack of or improper maintenance, improper storage, shipping and handling, corrosion, erosion, ordinary wear and tear, misuse, abuse, accident, unauthorized service, or use with unauthorized non-Yale products or parts. This warranty is void if any modification is made to the product, regardless of whether the modification causes or contributes to the alleged defect. All modifications are made at the risk of the party making the modification.

The only liability of the Company in tort or contract whether under this warranty or otherwise shall be limited to the repair or replacement of any product or component part which shall prove defective as covered by this warranty, within the stated time frame listed below, after delivery to the original purchaser.

Locks

8800 series mortise locks	10 years
8800 electrified series mortise locks	2 years
5400CK series cylindrical knob locks	10 years
5400LN series cylindrical lever locks	7 years
5400LN electrified series cylindrical lever locks	2 years
5300LN series cylindrical lever locks	5 years
5300LN electrified series cylindrical lever locks	1 year
4600 series cylindrical knob locks	3 years
4600LN series cylindrical lever locks	3 years
4700LN series cylindrical lever locks	5 years
4700LN electrified series cylindrical lever locks	1 year
6400LN series monolock/retrofit	7 years
nexTouch NTB, NTM, NTT	3 years
All other locksets	1 year

Other

Yale® KeyMark® keys	Lifetime
All other Yale products	1 year

Exit Devices and Trims

1500 series exit devices	1 year
1800 series exit devices	3 years
2100 series exit devices	3 years
6000 series exit devices	10 years
7000 series exit devices	5 years
Electrified exit devices	2 years
600F series exit device trims	5 years
580F and 540F series exit device trims	3 years
440F series exit device trims	2 years
All other exit device and trim products	1 year

Door Controls

4400, 3000 and 51 series closers	30 years*
1100, YDC200 series closers	5 years
5800, 2700 and 1900 series closers	10 years
All other door controls	10 years

* Closers must be manufactured after May 1, 2021.
(Closers manufactured from April 2013 until April 2021 = 25 year warranty; prior to April 2013 = 10 year warranty)

Finishes

PVD (Discontinued January 2012)	Lifetime
All other finishes	1 year

LIMITED WARRANTY

Electromechanical:

All components of electromagnetic products are covered by a limited warranty period of one year after invoice date thereof of the original purchaser from us.

Keying Systems:

All bittings shall be originated or authorized by the Yale Key Systems Department to be compatible with one another in a specific type of cylinder (conventional, patented, security, high security, interchangeable core) and within a particular keying system.

Warranty for Cylinders Factory or Field Combined:

Cylinders shall be periodically lubricated depending on environmental conditions. FLUID FILM is recommended. Petroleum based liquid lubricants should only be used in cylinders in harsh or corrosive environments and should not be mixed with dry lubricants.

Warranty for Cylinders Field Combined:

- Keys shall be cut to the Yale key bitting specifications required for the particular keyway and depth system.
- All pin lengths shall be selected according to prevailing factory standards.
- Original Yale cylinders and cylinder components, including pin tumblers and key blanks, shall be used. We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to Yale standards.

General Procedure

Product repair or replacement, or associated charges, will not be accepted under this warranty unless prior authorization from Yale has been given. Upon receipt of products returned for repair or replacement, we will determine whether products qualify for repair or replacement under this warranty. If they do not, we will obtain authorization prior to proceeding. We have no liability to pay any costs of repair performed by anyone other than qualified personnel authorized by Yale prior to the work being done.

The Company will not pay for the cost of repair performed other than in accordance with this warranty. Written notice of a product or component part believed to be defective as covered by this warranty should be sent to Yale Security, Inc., 1902 Airport Road, Monroe, North Carolina 28110, and should include your name and address, an identification of the product or component part and a brief description of the defect. Upon receipt of such notice, the Company will inform you where to ship such product or component part, shipping charges prepaid for examination and, in the event such examination reveals a defect covered by this warranty, the product will be repaired or replaced. The Company reserves the right to replace discontinued product with an equivalent product as deemed by the Company.

THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES ARE LIMITED TO THE DURATION OF THIS WARRANTY. YALE SECURITY, INC. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.