

# ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer Service Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

#### IF YOU NEED SERVICE:

- 1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the User Manual.
- 2. All warranty service is provided exclusively by Midea, in the U.S. and Canada.

To contact a customer service representative, call HD Supply Warranty Solutions-1-800-782-4154 or email FMWarrantySolutions@hdsupply.com

# LIFETIME LIMITED WARRANTY

# WHAT IS COVERED

## FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

For one year from the date of purchase, if this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Midea will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

# LIFETIME LIMITED WARRANTY (STAINLESS STEEL TUB AND INNER DOOR LINER ONLY)

For the lifetime of the product from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Midea will pay for factory specified parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship that existed when this major appliance was purchased:

- Stainless steel tub
- Inner door liner

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. Service must be provided by a Midea designated service company. This limited warranty is valid only in the 50 States of the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

#### LIFETIME LIMITED WARRANTY

#### WHAT IS NOT COVERED

- 1. Commercial or non-residential or use inconsistent with published user, operator or installation instructions.
- 2. How to use your product or in-home instruction on installation.
- **3.** Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses, plumbing or water inlet hoses). Service caused by unreasonable use. Like damage caused by using the dishwasher to clean something not designed for dishwasher use and damaging the unit.
- **4.** Consumable parts (i.e. light bulbs, batteries, air or water filters, etc.).
- 5. Defects or damage caused by the use of non-genuine Midea parts or accessories.
- **6.** Damage from accident, misuse, abuse, fire, floods, electrical issues, acts of God or use with products not approved by Midea.
- **7.** Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
- **8.** Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to HDSupply within 30 days.
- 9. Routine maintenance of the product.
- **10.** Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
- 11. Pick-up or delivery. This product is intended for in-home repair.
- **12.** Travel or transportation expenses for service in remote locations where an authorized Midea servicer is not available.
- **13.** Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
- **14.** Service or parts for appliances with original model/serial numbers removed, altered or not easily identified.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

# **DISCLAIMER OF IMPLIED WARRANTIES**

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

HD Supply makes no representations about the quality, durability or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Midea or your retailer about buying an extended warranty.

## LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.HD SUPPLY SHALL NOT BE LIABLE FOR INCIDENTALOR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.