

Prioritize Maintenance Requests

Just how urgent is urgent? See page 3.

Meeting The Needs Of Memory Care

Is your facility prepared? See page 9.

How Much Time Do You Have?

Products identified by the icons below can help you finish turns on time.

REFRESH



REPAIR



REPLACE



RENOVATE



SENIOR LIVING UNIT TURNS GUIDE

Your Ultimate Resource For Room-By-Room Solutions

**Free,
Next-Day
Delivery**
on most orders
to most areas.

FASTER, EASIER TURNS START AT THE FRONT DOOR

Make living spaces more attractive and competitive with a room-by-room strategy that focuses on resident comfort and safety.

Make The Most Of Your Turnaround Time

Look for the icons below as you browse through this guide. They identify products that will help you complete turns quickly and efficiently, whether you have a few days or several weeks.

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1-2 Days:

For quick turnarounds, focus on the small details and save major improvements for when you have more time. Think light cleaning, paint touch-ups, bulb and lock replacements, and new batteries in smoke detectors and thermostats.

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1 Week:

A week should provide enough time for light repairs. Patch holes in walls and doors, fix leaky faucets and toilets, adjust wobbly ceiling fans, and add a fresh coat of paint to common areas like stairwells, hallways, and lobbies.

REPLACE



1-4 Weeks:

The best time to replace appliances, faucets, lighting, water heaters, and smoke alarms is when living spaces are vacant for more than a week.

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4+ Weeks:

Empty living spaces may cost you in the short term, but when renovations are complete, you can expect to increase occupancy rates and charge higher monthly rates. Our structured room turns programs help you reduce downtime and streamline the renovation process.

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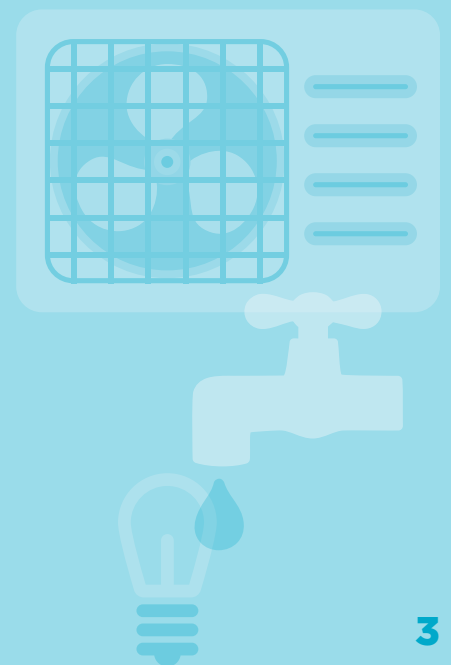
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HOW TO PRIORITIZE MAINTENANCE REQUESTS

Busy maintenance staff can better manage service calls by grouping requests into three categories.

- 1 URGENT AND IMPORTANT**
No hot water. Heating or air conditioning unit not working. A clogged toilet. Don't put these must-do repairs off. Jump on them immediately, particularly when safety is concerned.
- 2 URGENT, BUT LESS IMPORTANT**
A dripping faucet, broken ice maker, or a wobbly ceiling fan. They are usually not a top priority, especially if you have more pressing problems in the job queue. Get to them as soon as you can, though.
- 3 IMPORTANT, BUT NOT URGENT**
A slow-draining sink. Changing a light bulb or an AC filter. A problem may be an inconvenience, but it's not the all-out emergency a resident may make it out to be. No need to rush right over.



KITCHEN

Downsizing Doesn't Mean Compromising

For many seniors, downsizing—or simplifying—their living arrangements is a motivating factor in the decision to move. Although the kitchen may be smaller, don't overlook its value to potential residents. If units have older, outdated appliances or ones needing frequent repairs, consider upgrading to modern, energy-efficient models. In addition to helping reduce maintenance calls and repair costs, new appliances can attract new residents and keep existing ones happy and content.

Whether you're upgrading your appliances or making repairs, we've got the parts and products you need to get the job done quickly and within budget.



FRIGIDAIRE

Frigidaire® Gallery 24" Built-In Dishwasher

W C W
555242



FRIGIDAIRE

Frigidaire® 30" Freestanding Smooth-Top Electric Range

W C U
531214



FRIGIDAIRE

Frigidaire® Over-The-Range Microwave

W C U CA Residents, See Warning 1
286802



BRAN

30" Stainless Steel Range Hood

U
189766

C Curbside Delivery W Manufacturer's Warranty: For warranty information, call 1.800.782.4154.

WARNING 1: Cancer and Reproductive Harm – www.P65Warnings.ca.gov



seasons®

Seasons® Single Bowl Stainless Steel Undermount Sink
500564



Aspen.

Aspen® Double Bowl Stainless Steel Kitchen Sink
W
831440



seasons®

Seasons® Anchor Point™ Single-Handle Kitchen Faucet
W
412374



MAINTENANCE
WAREHOUSE

Maintenance Warehouse® 1/3 HP Disposer
W
405700



STOVETOP
FIRESTOP

Stovetop FireStop® Fire Extinguisher
Pkg Of 10
126799



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BEDROOM & LIVING AREA

A PLACE TO REST, RELAX, AND RECHARGE

Because residents can spend up to a third of the day there, living rooms and bedrooms may need more TLC than other spaces. In these high-use areas, it's not uncommon to find a wobbly ceiling fan, walls that need to be touched-up or painted, carpets that need cleaning, or blinds that need to be repaired or replaced. Be sure to take this into consideration when planning and budgeting for a turn.

Ordering from a single source can save you time and money. Our extensive inventory makes it easy to find everything you need.



2" Faux Wood Horizontal Blind
283610



Champion® Standard Vertical Blind
703067





**Seasons® Aubrey™
Five-Light Chandelier**

UL
323057



Seasons® LED Ceiling Fixture

Energy Star
UL
326470



Honeywell®

**Honeywell® 24 Volt
Heat/Cool Thermostat**
260505



**Maintenance Warehouse® 15 Amp
2 Port USB Charger Duplex
Receptacle Tamper Resistant**

UL
109951



**Maintenance Warehouse® Single
Gang Decorator Wall Plate**

UL
Pkg Of 10
336037



**Kidde® Battery Operated
Smoke Alarm**

UL
133885



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BATHROOM

MODERN AMENITIES MAKE A DIFFERENCE

During the turns process, be sure bathrooms are “made ready” and dressed to impress. Adding new, energy-efficient lighting and low-flow faucets and showerheads are quick and easy ways to win over prospective residents while saving on utility costs. Other small fixes that make a big impact include new bath hardware, refreshed tile grout, and new caulking around the sink and tub.

Updating a little or a lot? We’ve got what you need for any size project, with fast, free shipping on most orders to most areas.



Seasons® Seabrook™ 1.28 GPF Toilet Tank

CA Residents,
See Warning 1
776616



Seasons® Seabrook™ 1.28 GPF Toilet Bowl

CA Residents,
See Warning 2
776620



Seasons® Handheld Showerhead

400989



Shower Safe Scald Guard 400924



WingIts® Refined Engineered Safety Commercial Grab Bar Fastening System

Pkg Of 2
822686



Patient Station 604071



Maintenance Warehouse® Concealed Mount Stainless Steel Grab Bar

18"	24"	32"	36"
731222	731223	731224	731225

WARNING 1: This product can expose you to chemicals including Nickel which is known to the State of California to cause cancer, and Chromium which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov. **WARNING 2:** WARNING: This product can expose you to chemicals including Lead which is known to the State of California to cause cancer, and Lead which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.



**Seasons® Capri™
Four-Light
Vanity Fixture**

⚠ CA Residents,
See Warning 1
294242



**Seasons® Keating™ Shower
Wall Surround**
534905



Wood Framed Mirror
496652



**Seasons® Bath Vanity
Base Cabinet**
520929



**Seasons® Anchor Point™
Builder Kit With 18" Towel Bar**
400967

WARNING 1: This product can expose you to chemicals including Lead which is known to the State of California to cause cancer, and Lead which is known to the State of California to cause birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

CAN YOUR FACILITY SUPPORT THE GROWING NEEDS OF MEMORY CARE?

The U.S. Census Bureau estimates that the population of people 65 and older will exceed 89 million by 2050. According to the Alzheimer's Association, the number of people in that population who will be diagnosed with Alzheimer's disease is expected to reach 13.5 million by that same year. To accommodate their growing needs, facilities will need comprehensive solutions for:

- Fall prevention
- Dignified daily living
- Anti-wandering
- And more



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SHARED SPACES

ADDITIONAL SENIOR LIVING SOLUTIONS

Common areas and shared dining and living rooms are where residents gather and socialize. Small improvements—like new lighting and fresh paint—can go a long way toward creating a community that residents will want to belong to. If cabinetry is starting to show its age, consider updating it to a more modern look that residents and visiting family members are sure to notice.

Don't have the time or budget for new cabinets? Consider refacing your existing cabinet boxes by simply replacing the front doors. Whatever route you take, we've got the products and know-how to help.



Shield Security® Privacy Wave Lever Lock
913836



1-1/2" Die-Cast Zinc Knob
800893
Pkg Of 5



Hollow Steel Bar Pull
804769



PROPERTY IMPROVEMENT & MARKETING

GIVE YOUR COMMUNITY A COMPETITIVE EDGE

Our experienced Property Improvement team knows the unique requirements that skilled-nursing, independent, and assisted-living communities face. As your single-source supplier, we can synchronize shipments with your renovation schedule. And with our Room-in-a-Box Turn Program, we can create and deliver customized packages with all the products you need for each unit right to your door.

Our Property Improvement Services include:

Budget Management - Save money and stay on budget with volume discounts

Procurement Consolidation - Skip the hassle of managing multiple vendors

Special Orders - Our team can source hard-to-find long-term care items

Free In-Unit Appliance Delivery - Available on most orders of four or more major appliances

SIGNS OF A SAFE, COMPLIANT COMMUNITY

Having the right healthcare signage can help your residents and staff stay safe and may reduce the risk of a deficiency citation. HD Supply offers healthcare signs of all kinds, including ones for fire safety, first aid, warnings, and more.

Visit hdsupplysolutions.com and search **healthcare signs**.



REFRESH



REPAIR



REPLACE



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INVEST IN YOUR COMMUNITY FOR HIGHER RENTS

Upgrades and renovations help keep your community competitive, reduce maintenance needs and costs, improve resident satisfaction and retention, and raise net asset value. Whether you need a simple refresh or a full-scale renovation, we have a property improvement solution that can help you grow your net operating income (NOI).



BEFORE



Learn more at
hdsuppliesolutions.com/renovations.



ADA Compliant Curbside Delivery Dedicated Delivery ENERGY STAR® Extended Inventory Fire Safety Hazmat ideallygreen® Low Lead Compliant Manufacturer's Warranty
Please see our catalog or website for a definition of the above icons.
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