

Frequently Asked Questions

1. Will Peachtree's phone number, hours, and days of operation remain the same?

Yes. Continue to call Peachtree's knowledgeable Customer Service team at 1-800-241-4623 from 8 a.m. to 8 p.m. EST Monday–Friday to order Peachtree products.

2. How will ordering online be affected?

There is a new website for Peachtree orders. Instead of www.PBP1.com, all online orders should now be placed at **hdsuppliesolutions.com**. If you have an existing online account at www.PBP1.com, there may be changes to your login and password. Registered users will receive an email explaining any action you may need to take.

3. Can I still use the original Peachtree part numbers when ordering?

Yes, however, new Peachtree part numbers will soon appear in catalogs, online, and on all documentation. For your convenience, you can still reference the original part numbers from your current Peachtree catalogs when placing orders or searching online at **hdsuppliesolutions.com**.

4. How will Peachtree documents change?

All documentation, including packing lists, shipping confirmations, and invoices, will have a new look but still include the important information you need. These documents will reference the new Peachtree part numbers. Documents will also feature a unique reference number for your order, delivery, and invoice. You can preview these new documents at hdsuppliesolutions.com using the search term **Welcome Peachtree**.

5. Are there any changes to your ordering and returns policies?

No, but you can always review our current terms of sale and returns policy at **hdsuppliesolutions.com**.

6. Where do I send my payments?

Please mail all payments to:

HD Supply Facilities Maintenance
P.O. Box 509058
San Diego, CA 92150-9058

7. How can I access the HD Supply W-9 form?

Simply visit **hdsuppliesolutions.com** and use the search term **Welcome Peachtree**.