

SERIAL 11019 RFP MRO SUPPLIES AND RELATED SERVICES
Contract - HD Supply Facilities Maintenance

DATE OF LAST REVISION: July 06, 2011

CONTRACT END DATE: July 31, 2014

CONTRACT PERIOD THROUGH JULY 31, 2014

TO: All Departments

FROM: Department of Materials Management

SUBJECT: Contract for **MRO SUPPLIES AND RELATED SERVICES**

Attached to this letter is published an effective purchasing contract for products and/or services to be supplied to Maricopa County activities as awarded by Maricopa County on **July 06, 2011 (Eff. 08/01/11)**.

All purchases of products and/or services listed on the attached pages of this letter are to be obtained from the vendor holding the contract. Individuals are responsible to the vendor for purchases made outside of contracts. The contract period is indicated above.

Wes Baysinger, Chief Procurement Officer
Materials Management

CH/mm
Attach

Copy to: Materials Management
Richard Crago, Facilities Management
Jim Baker, Public Works- MCDOT

(Please remove Serial 05091-RFP from your contract notebooks)



CONTRACT PURSUANT TO RFP

SERIAL 11019-RFP

This Contract is entered into this sixth (6th) day of July, 2011 by and between Maricopa County ("County"), a political subdivision of the State of Arizona, and HD Supply Facilities Maintenance, a Florida Limited Partnership (collectively, "Contractor") for the purchase of Wholesale Maintenance, Repair and Operating (MRO) commodities and related services.

1.0 CONTRACT TERM:

- 1.1 This Contract is for a term of three (3) years, beginning on the first (1st) day of August, 2011 and ending the thirty-first (31st) day of July, 2014.
- 1.2 The County may, at its option and with the agreement of the Contractor, renew the term of this Contract for additional terms up to a maximum of three (3) years, (or at the County's sole discretion, extend the contract on a month-to-month bases for a maximum of six (6) months after expiration). The County shall notify the Contractor in writing of its intent to extend the Contract term at least thirty (30) calendar days prior to the expiration of the original contract term, or any additional term thereafter.

2.0 WHOLESALE PRICE ADJUSTMENTS:

Catalog prices or pricing discounts based off the Contractor's current published catalog pricing are permitted to be adjusted once per calendar year after the initial award, in conjunction with the Contractor's annual catalog publication date.

Any requests for other reasonable adjustments to catalog category discounts shall be submitted sixty (60) days prior to the catalog publication date. If County agrees to the adjusted discounts offered by category, County shall issue written approval of the changes

3.0 PAYMENTS:

- 3.1 As consideration for performance of the duties described herein, County shall pay Contractor the sums stated in Exhibit "A."
- 3.2 For non-procurement card transactions, payment shall be made upon the County's receipt of a properly completed invoice.
- 3.3 INVOICES (NON-PROCUREMENT CARD TRANSACTIONS):
 - 3.3.1 The Contractor shall submit two (2) legible copies of their detailed invoice before payment(s) can be made. At a minimum, the invoice must provide the following information:

- Company name, address and contact
- Bill-to name and contact information
- Contract serial number
- Purchase order number
- Invoice number and date
- Payment terms
- Date of service or delivery
- Quantity
- Description of service provided
- Pricing per unit of service
- Freight (if applicable)
- Extended price
- Total Amount Due

3.3.2 Problems regarding billing or invoicing shall be directed to the County as listed on the Purchase Order.

3.3.3 Payment shall be made to the Contractor by Accounts Payable through the Maricopa County Vendor Express Payment Program. This is an Electronic Funds Transfer (EFT) process. After Contract Award the Contractor shall complete the Vendor Registration Form located on the County Department of Finance Vendor Registration Web Site (www.maricopa.gov/finance/vendors).

3.3.4 EFT payments to the routing and account numbers designated by the Contractor will include the details on the specific invoices that the payment covers. The Contractor is required to discuss remittance delivery capabilities with their designated financial institution for access to those details.

4.0 AVAILABILITY OF FUNDS:

4.1 The provisions of this Contract relating to payment for services shall become effective when funds assigned for the purpose of compensating the Contractor as herein provided are actually available to County for disbursement. The County shall be the sole judge and authority in determining the availability of funds under this Contract. County shall keep the Contractor fully informed as to the availability of funds.

4.2 If any action is taken by any state agency, Federal department or any other agency or instrumentality to suspend, decrease, or terminate its fiscal obligations under, or in connection with, this Contract, County may amend, suspend, decrease, or terminate its obligations under, or in connection with, this Contract. In the event of termination, County shall be liable for payment only for services rendered prior to the effective date of the termination, provided that such services are performed in accordance with the provisions of this Contract. County shall give written notice of the effective date of any suspension, amendment, or termination under this Section, at least ten (10) days in advance.

5.0 DUTIES:

5.1 The Contractor shall perform all duties stated in Exhibit "B", or as otherwise directed in writing by the Procurement Officer.

6.0 TERMS and CONDITIONS:

6.1 INDEMNIFICATION:

6.1.1 To the fullest extent permitted by law, Contractor shall defend, indemnify, and hold harmless County, its agents, representatives, officers, directors, officials, and employees from and against all claims, damages, losses and expenses, including, but not limited to,

attorney fees, court costs, expert witness fees, and the cost of appellate proceedings, relating to, arising out of, or alleged to have resulted from the negligent acts, errors, omissions, mistakes or malfeasance relating to the performance of this Contract. Contractor's duty to defend, indemnify and hold harmless County, its agents, representatives, officers, directors, officials, and employees shall arise in connection with any claim, damage, loss or expense that is caused by any negligent acts, errors, omissions or mistakes in the performance of this Contract by the Contractor, as well as any person or entity for whose acts, errors, omissions, mistakes or malfeasance Contractor may be legally liable.

6.1.2 The amount and type of insurance coverage requirements set forth herein will in no way be construed as limiting the scope of the indemnity in this paragraph.

6.1.3 The scope of this indemnification does not extend to the sole negligence of County.

6.2 **INSURANCE REQUIREMENTS:**

6.2.1 Contractor, at Contractor's own expense, shall purchase and maintain the herein stipulated minimum insurance from a company or companies duly licensed by the State of Arizona and possessing a current A.M. Best, Inc. rating of A-, VII or higher. In lieu of State of Arizona licensing, the stipulated insurance may be purchased from a company or companies, which are authorized to do business in the State of Arizona, provided that said insurance companies meet the approval of County. The form of any insurance policies and forms must be acceptable to County.

6.2.2 All insurance required herein shall be maintained in full force and effect until all work or service required to be performed under the terms of the Contract is satisfactorily completed and formally accepted. Failure to do so may, at the sole discretion of County, constitute a material breach of this Contract.

6.2.3 Contractor's insurance shall be primary insurance as respects County, and any insurance or self-insurance maintained by County shall not contribute to it.

6.2.4 Any failure to comply with the claim reporting provisions of the insurance policies or any breach of an insurance policy warranty shall not affect the County's right to coverage afforded under the insurance policies.

6.2.5 The insurance policies may provide coverage that contains deductibles or self-insured retentions. Such deductible and/or self-insured retentions shall not be applicable with respect to the coverage provided to County under such policies. Contractor shall be solely responsible for the deductible and/or self-insured retention and County, at its option, may require Contractor to secure payment of such deductibles or self-insured retentions by a surety bond or an irrevocable and unconditional letter of credit.

6.2.6 County reserves the right to request and to receive, within 10 working days, certified copies of any or all of the herein required insurance certificates. County shall not be obligated to review policies and/or endorsements or to advise Contractor of any deficiencies in such policies and endorsements, and such receipt shall not relieve Contractor from, or be deemed a waiver of County's right to insist on strict fulfillment of Contractor's obligations under this Contract.

6.2.7 The insurance policies required by this Contract, except Workers' Compensation shall name County, its agents, representatives, officers, directors, officials and employees as Additional Insureds.

6.2.8 The policies required hereunder, except Workers' Compensation, shall contain a waiver of transfer of rights of recovery (subrogation) against County, its agents, representatives, officers, directors, officials and employees for any claims arising out of Contractor's work or service.

6.2.9 Commercial General Liability.

Commercial General Liability insurance and, if necessary, Commercial Umbrella insurance with a limit of not less than \$1,000,000 for each occurrence, \$2,000,000 Products/Completed Operations Aggregate, and \$2,000,000 General Aggregate Limit. The policy shall include coverage for bodily injury, broad form property damage, personal injury, products and completed operations and blanket contractual coverage, and shall not contain any provision which would serve to limit third party action over claims. There shall be no endorsement or modification of the CGL limiting the scope of coverage for liability arising from explosion, collapse, or underground property damage.

6.2.10 Automobile Liability.

Commercial/Business Automobile Liability insurance and, if necessary, Commercial Umbrella insurance with a combined single limit for bodily injury and property damage of not less than \$1,000,000 each occurrence with respect to any of the Contractor's owned, hired, and non-owned vehicles assigned to or used in performance of the Contractor's work or services under this Contract.

6.2.11 Workers' Compensation.

6.2.11.1 Workers' Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of the work or services under this Contract; and Employer's Liability insurance of not less than \$100,000 for each accident, \$100,000 disease for each employee, and \$500,000 disease policy limit.

6.2.11.2 Contractor waives all rights against County and its agents, officers, directors and employees for recovery of damages to the extent these damages are covered by the Workers' Compensation and Employer's Liability or commercial umbrella liability insurance obtained by Contractor pursuant to this Contract.

6.2.12 Certificates of Insurance

6.2.12.1 Prior to commencing work or services under this Contract, Contractor shall furnish the County with certificates of insurance, or formal endorsements as required by the Contract in the form provided by the County, issued by Contractor's insurer(s), as evidence that policies providing the required coverage, conditions and limits required by this Contract are in full force and effect. Such certificates shall identify this contract number and title.

6.2.12.1.1 In the event any insurance policy (ies) required by this Contract is (are) written on a "claims made" basis, coverage shall extend for two (2) years past completion and acceptance of Contractor's work or services and as evidenced by annual Certificates of Insurance.

6.2.12.1.2 If a policy does expire during the life of the Contract, a renewal certificate must be sent to County fifteen (15) days prior to the expiration date.

6.3 WARRANTY OF SERVICES:

6.3.1 The Contractor warrants that all services provided hereunder will conform to the requirements of the Contract, including all descriptions, specifications and attachments made a part of this Contract. County's acceptance of services or goods provided by the Contractor shall not relieve the Contractor from its obligations under this warranty.

6.3.2 In addition to its other remedies, County may, at the Contractor's expense, require prompt correction of any services failing to meet the Contractor's warranty herein. Services corrected by the Contractor shall be subject to all the provisions of this Contract in the manner and to the same extent as services originally furnished hereunder.

6.4 INSPECTION OF SERVICES:

6.4.1 The Contractor shall provide and maintain an inspection system acceptable to County covering the services under this Contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to County during contract performance and for as long afterwards as the Contract requires.

6.4.2 County has the right to inspect and test all services called for by the Contract, to the extent practicable at all times and places during the term of the Contract. County shall perform inspections and tests in a manner that will not unduly delay the work.

6.4.3 If any of the services do not conform with Contract requirements, County may require the Contractor to perform the services again in conformity with Contract requirements, at an increase in Contract amount. When the defects in services cannot be corrected by re-performance, County may:

6.4.3.1 Require the Contractor to take necessary action to ensure that future performance conforms to Contract requirements; and

6.4.3.2 Reduce the Contract price to reflect the reduced value of the services performed.

6.4.4 If the Contractor fails to promptly perform the services again or to take the necessary action to ensure future performance in conformity with Contract requirements, County may:

6.4.4.1 By Contract or otherwise, perform the services and charge to the Contractor any cost incurred by County that is directly related to the performance of such service; or

6.4.4.2 Terminate the Contract for default.

6.5 PROCUREMENT CARD ORDERING CAPABILITY:

The County may determine to use a MasterCard Procurement Card, to place and make payment for orders under the Contract.

6.6 INTERNET ORDERING CAPABILITY:

The County intends, at its option, to use the Internet to communicate and to place orders under this Contract.

6.7 NOTICES:

All notices given pursuant to the terms of this Contract shall be addressed to:

For County:

Maricopa County
Department of Materials Management
Attn: Chief Procurement Officer
320 West Lincoln Street
Phoenix, Arizona 85003-2494

For Contractor:

HD Supply Facilities Maintenance
Director, Institutional Sales
10641 Scripps Summit Ct.
San Diego, CA 92131

Mailing address:

HD Supply Facilities Maintenance
Director, Institutional Sales
P.O. Box 509058
San Diego, CA 92150-5098

6.8 REQUIREMENTS CONTRACT:

6.8.1 Contractor signifies its understanding and agreement by signing this document that this Contract is a requirements contract. This Contract does not guarantee any purchases will be made (minimum or maximum). Orders will only be placed when County identifies a need and issues a purchase order or a written notice to proceed.

6.8.2 County reserves the right to cancel purchase orders or notice to proceed within a reasonable period of time after issuance. Should a purchase order or notice to proceed be canceled, the County agrees to reimburse the Contractor for actual and documented costs incurred by the Contractor. The County will not reimburse the Contractor for any avoidable costs incurred after receipt of cancellation, or for lost profits, or shipment of product or performance of services prior to issuance of a purchase order or notice to proceed.

6.8.3 Purchase orders will be cancelled in writing.

6.9 TERMINATION FOR CONVENIENCE:

The County reserves the right to terminate the Contract, in whole or in part at any time, when in the best interests of the County without penalty or recourse. Upon receipt of the written notice, the Contractor shall immediately stop all work, as directed in the notice, notify all subcontractors of the effective date of the termination and minimize all further costs to the County. In the event of termination under this paragraph, all documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the County upon demand. The Contractor shall be entitled to receive just and equitable compensation for work in progress, work completed and materials accepted before the effective date of the termination.

6.10 TERMINATION FOR DEFAULT:

6.10.1 In addition to the rights reserved in the Contract, the County may terminate the Contract in whole or in part due to the failure of the Contractor to comply with any term or condition of the Contract, to acquire and maintain all required insurance policies, bonds, licenses and permits, or to make satisfactory progress in performing the Contract. The Procurement Officer shall provide written notice of the termination and the reasons for it to the Contractor.

6.10.2 Upon termination under this paragraph, all goods, materials, documents, data and reports prepared by the Contractor under the Contract shall become the property of and be delivered to the County on demand.

6.10.3 The County may, upon termination of this Contract, procure, on terms and in the manner that it deems appropriate, materials or services to replace those under this Contract. The Contractor shall be liable to the County for any excess costs incurred by the County in procuring materials or services in substitution for those due from the Contractor.

6.10.4 The Contractor shall continue to perform, in accordance with the requirements of the Contract, up to the date of termination, as directed in the termination notice.

6.11 STATUTORY RIGHT OF CANCELLATION FOR CONFLICT OF INTEREST:

Notice is given that pursuant to A.R.S. §38-511 the County may cancel this Contract without penalty or further obligation within three years after execution of the contract, if any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County is at any time while the Contract or any extension of the Contract is in effect, an employee or agent of any other party to the Contract in any capacity or consultant to any other party of the Contract with respect to the subject matter of the Contract. Additionally, pursuant to A.R.S §38-511 the County may recoup any fee or commission paid or due to any person significantly involved in initiating, negotiating, securing, drafting or creating the contract on behalf of the County from any other party to the contract arising as the result of the Contract.

6.12 OFFSET FOR DAMAGES;

In addition to all other remedies at law or equity, the County may offset from any money due to the Contractor any amounts Contractor owes to the County for damages resulting from breach or deficiencies in performance under this contract.

6.13 ADDITIONS/DELETIONS OF SERVICE:

The County reserves the right to add and/or delete products and/or services provided under this Contract. If a requirement is deleted, payment to the Contractor will be reduced proportionately to the amount of service reduced in accordance with the proposal price. If additional services and/or products are required from this Contract, prices for such additions will be negotiated between the Contractor and the County.

6.14 RELATIONSHIPS:

In the performance of the services described herein, the Contractor shall act solely as an independent contractor, and nothing herein or implied herein shall at any time be construed as to create the relationship of employer and employee, partnership, principal and agent, or joint venture between the District and the Contractor.

6.15 SUBCONTRACTING:

The Contractor may not assign this Contract or subcontract to another party for performance of the terms and conditions hereof without the written consent of the County, which shall not be unreasonably withheld. All correspondence authorizing subcontracting must reference the Proposal Serial Number and identify the job project.

6.16 AMENDMENTS:

All amendments to this Contract shall be in writing and approved/signed by both parties. Maricopa County Materials Management shall be responsible for approving all amendments for Maricopa County.

6.17 RETENTION OF RECORDS:

6.17.1 The Contractor agrees to retain all financial books, records, and other documents relevant to this Contract for six (6) years after final payment or until after the resolution of any audit questions which could be more than six (6) years, whichever is longer. The County, Federal or State auditors and any other persons duly authorized by the Department shall have full access to, and the right to examine, copy and make use of, any and all said materials.

6.17.2 If the Contractor's books, records and other documents relevant to this Contract are not sufficient to support and document that requested services were provided, the Contractor shall reimburse Maricopa County for the services not so adequately supported and documented.

6.18 **AUDIT DISALLOWANCES:**

If at any time, County determines that a cost for which payment has been made is a disallowed cost, such as overpayment, County shall notify the Contractor in writing of the disallowance. County shall also state the means of correction, which may be but shall not be limited to adjustment of any future claim submitted by the Contractor by the amount of the disallowance, or to require repayment of the disallowed amount by the Contractor.

6.19 **ALTERNATIVE DISPUTE RESOLUTION:**

6.19.1 After the exhaustion of the administrative remedies provided in the Maricopa County Procurement Code, any contract dispute in this matter is subject to compulsory arbitration. Provided the parties participate in the arbitration in good faith, such arbitration is not binding and the parties are entitled to pursue the matter in state or federal court sitting in Maricopa County for a de novo determination on the law and facts. If the parties cannot agree on an arbitrator, each party will designate an arbitrator and those two arbitrators will agree on a third arbitrator. The three arbitrators will then serve as a panel to consider the arbitration. The parties will be equally responsible for the compensation for the arbitrator(s). The hearing, evidence, and procedure will be in accordance with Rule 74 of the Arizona Rules of Civil Procedure. Within ten (10) days of the completion of the hearing the arbitrator(s) shall:

6.19.1.1 Render a decision;

6.19.1.2 Notify the parties that the exhibits are available for retrieval; and

6.19.1.3 Notify the parties of the decision in writing (a letter to the parties or their counsel shall suffice).

6.20 **SEVERABILITY:**

The invalidity, in whole or in part, of any provision of this Contract shall not void or affect the validity of any other provision of this Contract.

6.21 **RIGHTS IN DATA:**

The County shall own have the use of all data and reports resulting from this Contract without additional cost or other restriction except as provided by law. Each party shall supply to the other party, upon request, any available information that is relevant to this Contract and to the performance hereunder.

6.22 **INTEGRATION:**

This Contract represents the entire and integrated agreement between the parties and supersedes all prior negotiations, proposals, communications, understandings, representations, or agreements, whether oral or written, express or implied.

6.23 VERIFICATION REGARDING COMPLIANCE WITH ARIZONA REVISED STATUTES §41-4401 AND FEDERAL IMMIGRATION LAWS AND REGULATIONS:

- 6.23.1 By entering into the Contract, the Contractor warrants compliance with the Immigration and Nationality Act (INA using e-verify) and all other federal immigration laws and regulations related to the immigration status of its employees and A.R.S. §23-214(A). The contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract. The Contractor and its subcontractors shall also maintain Employment Eligibility Verification forms (I-9) as required by the Immigration Reform and Control Act of 1986, as amended from time to time, for all employees performing work under the Contract and verify employee compliance using the E-verify system and shall keep a record of the verification for the duration of the employee's employment or at least three years, whichever is longer. I-9 forms are available for download at USCIS.GOV.
- 6.23.2 The County retains the legal right to inspect contractor and subcontractor employee documents performing work under this Contract to verify compliance with paragraph 6.23.1 of this Section. Contractor and subcontractor shall be given reasonable notice of the County's intent to inspect and shall make the documents available at the time and date specified. Should the County suspect or find that the Contractor or any of its subcontractors are not in compliance, the County will consider this a material breach of the contract and may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

6.24 VERIFICATION REGARDING COMPLIANCE WITH ARIZONA REVISED STATUTES §§35-391.06 AND 35-393.06 BUSINESS RELATIONS WITH SUDAN AND IRAN:

- 6.24.1 By entering into the Contract, the Contractor certifies it does not have scrutinized business operations in Sudan or Iran. The contractor shall obtain statements from its subcontractors certifying compliance and shall furnish the statements to the Procurement Officer upon request. These warranties shall remain in effect through the term of the Contract.
- 6.24.2 The County may request verification of compliance for any contractor or subcontractor performing work under the Contract. Should the County suspect or find that the Contractor or any of its subcontractors are not in compliance, the County may pursue any and all remedies allowed by law, including, but not limited to: suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

6.25 CONTRACTOR LICENSE REQUIREMENT:

- 6.25.1 The Respondent shall procure all permits, insurance, licenses and pay the charges and fees necessary and incidental to the lawful conduct of his/her business, and as necessary complete any required certification requirements, required by any and all governmental or non-governmental entities as mandated to maintain compliance with and in good standing for all permits and/or licenses. The Respondent shall keep fully informed of existing and future trade or industry requirements, Federal, State and Local laws, ordinances, and regulations which in any manner affect the fulfillment of a Contract and shall comply with the same. Contractor shall immediately notify both Materials Management and the using agency of any and all changes concerning permits, insurance or licenses.
- 6.25.2 Respondents furnishing finished products, materials or articles of merchandise that will require installation or attachment as part of the Contract, shall possess any licenses required. A Respondent is not relieved of its obligation to possess the required licenses by subcontracting of the labor portion of the Contract. Respondents are advised to contact

the Arizona Registrar of Contractors, Chief of Licensing, at (602) 542-1525 to ascertain licensing requirements for a particular contract. Respondents shall identify which license(s), if any, the Registrar of Contractors requires for performance of the Contract.

6.26 CERTIFICATION REGARDING DEBARMENT AND SUSPENSION

6.26.1 The undersigned (authorized official signing for the Contractor) certifies to the best of his or her knowledge and belief, that the Contractor, defined as the primary participant in accordance with 45 CFR Part 76, and its principals:

6.26.1.1 are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal Department or agency;

6.26.1.2 have not within 3-year period preceding this Contract been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

6.26.1.3 are not presently indicted or otherwise criminally or civilly charged by a government entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (2) of this certification; and

6.26.1.4 have not within a 3-year period preceding this Contract had one or more public transaction (Federal, State or local) terminated for cause of default.

6.26.2 Should the Contractor not be able to provide this certification, an explanation as to why should be attached to the Contract.

6.26.3 The Contractor agrees to include, without modification, this clause in all lower tier covered transactions (i.e. transactions with subcontractors) and in all solicitations for lower tier covered transactions related to this Contract.

6.27 PRICES:

Contractor warrants that prices extended to County under this Contract are no higher than those paid by any other customer for these or similar services.

6.28 GOVERNING LAW:

This Contract shall be governed by the laws of the state of Arizona. Venue for any actions or lawsuits involving this Contract will be in Maricopa County Superior Court or in the United States District Court for the District of Arizona, sitting in Phoenix, Arizona

6.29 ORDER OF PRECEDENCE:

In the event of a conflict in the provisions of this Contract and Contractor's license agreement, if applicable, the terms of this Contract shall prevail.

6.30 STRATEGIC ALLIANCE for VOLUME EXPENDITURES (\$AVE)

The County is a member of the \$AVE cooperative purchasing group. \$AVE includes the State of Arizona, many Phoenix metropolitan area municipalities, and many K-12 unified school districts. Under the \$AVE Cooperative Purchasing Agreement, and with the concurrence of the successful Respondent under this solicitation, a member of \$AVE may access a contract resulting from a solicitation issued by the County. If you **do not** want to grant such access to a member of \$AVE,

please so state in your proposal. In the absence of a statement to the contrary, the County will assume that you do wish to grant access to any contract that may result from this Request for Proposal.

6.31 INTERGOVERNMENTAL COOPERATIVE PURCHASING AGREEMENTS (ICPA's)

County currently holds ICPA's with numerous governmental entities throughout the State of Arizona. These agreements allow those entities, with the approval of the Contractor, to purchase their requirements under the terms and conditions of the County Contract. Please indicate on Attachment A, your acceptance or rejection regarding such participation of other governmental entities. Your response will not be considered as an evaluation factor in awarding a contract.

6.32 INCORPORATION OF DOCUMENTS:

The following are to be attached to and made part of this Contract:

6.32.1 Exhibit A, Pricing;

6.32.2 Exhibit B, Scope of Work;

6.32.3 Exhibit C, ARRA and FEMA Terms and Conditions

IN WITNESS WHEREOF, this Contract is executed on the date set forth above.

CONTRACTOR


AUTHORIZED SIGNATURE

Anesa Chaibi, President
PRINTED NAME AND TITLE

10641 Scripps Summit Ct. San Diego CA 92131
ADDRESS

7/1/11
DATE

MARICOPA COUNTY


CHAIRMAN, BOARD OF SUPERVISORS


JUL 19 2011
DATE

ATTESTED:


CLERK OF THE BOARD 070611

JUL 19 2011
DATE

APPROVED AS TO FORM:


LEGAL COUNSEL

July 15 2011
DATE

LEGAL COUNSEL

DATE

**EXHIBIT A
PRICING**

SERIAL 11019-RFP
 NIGP CODE: 45041
 RESPONDENT'S NAME: HD Supply Facilities Maintenance, Ltd.
 COUNTY VENDOR NUMBER : 2011000856 0
 ADDRESS: 10641 Scripps Summit Ct.
San Diego, CA 92131
 P.O. ADDRESS: PO BOX 509058, San Diego, CA 92150-5098
 TELEPHONE NUMBER: 877-610-6912
 FACSIMILE NUMBER: 877-219-8526
 WEB SITE: www.hdsupplysolutions.com
 CONTACT (REPRESENTATIVE): Sheila Schnellenberger
 REPRESENTATIVE'S E-MAIL ADDRESS: Sheila.Schnellenberger@hdsupply.com

	<u>YES</u>	<u>NO</u>
WILL ALLOW OTHER GOVERNMENTAL ENTITIES TO PURCHASE FROM THIS CONTRACT	[X]	[]
WILL ACCEPT PROCUREMENT CARD FOR PAYMENT:	[X]	[]
PAYMENT TERMS: NET 30 DAYS		

1.0 PRICING:

1.2 Wholesale Catalog Discount By Category Annual Issue Date of Catalog Varies Annually

(Insert Sub-categories as necessary)

<u>Category 1</u>	<u>Appliances</u>	<u>Discount from List %</u>
	Appliance - Dishwasher Repair	20.00%
	Appliance - Dishwashers & other Appliances	5.00%
	Appliance - Gas Supply Lines & Fittings	15.00%
	Appliance - Ice Machines	5.00%
	Appliance - Laundry	5.00%
	Appliance - Microwaves	10.00%
	Appliance - Oven Repair	20.00%
	Appliance - Ovens	5.00%
	Appliance - Range Hood Filters	20.00%
	Appliance - Range Hoods	10.00%
	Appliance - Refrigerator Repair	15.00%
	Appliance - Refrigerators	5.00%
	Appliance - Washer & Dryer Repair	20.00%
<u>Category 2</u>	<u>Building Materials</u>	
	Building Materials	5.00%
	Fencing And Gates	5.00%
	Bi-Fold Doors	10.00%
	Bypass Doors	5.00%
	Moldings	20.00%
	Pre-hung Ext Doors	5.00%
	Pre-hung Int. Doors	5.00%
	Slab Doors	15.00%
<u>Category 3</u>	<u>Hardware</u>	
	Cabinet & Drawer Hardware	20.00%
	Carpet	5.00%

		Ceiling Tile	5.00%
		Commercial Door Hardware	10.00%
		Commercial Locksets	10.00%
		Door & Wall Protection	20.00%
		Door Hinges & Closers	15.00%
		Door Security Hardware	15.00%
		Electronic Locks & Safes	5.00%
		Floor Tile	15.00%
		Tools - Fasteners	20.00%
		Tools - Gate & Garage Door Hardware	10.00%
		Laminate Flooring	5.00%
		Mailboxes & Accessories	20.00%
		Residential Locksets	10.00%
		Screen Frame & Wire	20.00%
		Sliding Patio Door Hardware	15.00%
		Wardrobe Hardware	20.00%
		Weatherization & Thresholds	20.00%
		Window Hardware	15.00%
<u>Category 4</u>	<u>HVAC</u>		
		Air Filtration	15.00%
		Air Handlers, Furnaces & Coils	5.00%
		Compressors & Fittings	10.00%
		Condensing Units	5.00%
		Exhaust Fans	15.00%
		Heaters	10.00%
		Hydronic Products, Controls & Gauges	10.00%
		Indoor Air Quality (IAQ)	15.00%
		PTAC & Ductless (Mini Splits)	5.00%
		Refrigerants & Compressed Gases	10.00%
		Repair Parts	15.00%
		Thermostats & Temperature Control	10.00%
		Thru-The-Wall Condensers	5.00%
		Tools & Supplies	10.00%
		Ventilation	15.00%
		Wall Air Conditioners	10.00%
		Window & Portable Air Conditioners	10.00%
		Tools- Fireplace	10.00%
<u>Category 5</u>	<u>Sprinkler/Irrigation</u>		
		Sprinkler Heads, Nozzles & Accessories	10.00%
		Sprinkler Valves & Accessories	15.00%
<u>Category 6</u>	<u>Janitorial</u>		
		Janitorial/Cleaning - Carpet Extractors & Floor Machines	10.00%
		Janitorial/Cleaning - Cleaning Chemicals	10.00%
		Janitorial/Cleaning - Cleaning Equipment & Supplies	15.00%
		Janitorial/Cleaning - Dillution Systems	5.00%
		Janitorial/Cleaning - Floor Mats & Non-Slip	15.00%
		Janitorial/Cleaning - Hand Soaps & Sanitizers	20.00%
		Janitorial/Cleaning - Paper Product	10.00%
		Janitorial/Cleaning - Pest Control	15.00%
		Janitorial/Cleaning - Trash Liners	10.00%
		Janitorial/Cleaning - Vacuums And Accessories	10.00%
		Janitorial/Cleaning - Waste Receptacles And Liners	10.00%
<u>Category 7</u>	<u>Landscaping Equipment and Supplies</u>		
		Outdoor Equipment	5.00%

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		Utility Vehicle & Accessories	10.00%
		Garden Hoses & Nozzles	15.00%
<u>Category 8</u>	<u>Motors/Pumps</u>		
		Circulator Pumps	10.00%
		Pumps & Regulators	10.00%
		Motors & Fan Blades	10.00%
<u>Category 9</u>	<u>Paints/Coatings</u>		
		Caulking	15.00%
		Interior Surface Repair	15.00%
		Outdoor Surface Repair	10.00%
		Paint	5.00%
		Paint Sundries	15.00%
		Primers	5.00%
		Spray Paint	15.00%
		Tapes & Adhesives	20.00%
		Wall & Ceiling Repair	20.00%
<u>Category 10</u>	<u>Plumbing</u>		
		Bathroom Hardware	20.00%
		Decorative Bath Hardware	15.00%
		Disposers & Repair	5.00%
		Escutcheons, Flanges & Trim Kits	15.00%
		Faucet & Shower Valve Repair	15.00%
		Faucets & Shower Valves	10.00%
		Handles And Index Buttons	15.00%
		Kitchen & Bar Faucets	10.00%
		Lavatory Faucets	10.00%
		Pop Ups & Repair	15.00%
		Public Washroom	15.00%
		Shower & Bath Accessories	20.00%
		Specialty & Commercial Faucets	5.00%
		Spouts & Aerators	15.00%
		Stems & Cartridges	10.00%
		Tub & Shower Valves	5.00%
		Tub Spouts & Showerheads	15.00%
		Tub Waste and Drain Repair	15.00%
		Controllers	10.00%
		Drain Cleaning Equipment	10.00%
		Metal & Plastic Tubular	15.00%
		Pipe Repair & Weatherization	15.00%
		Shower Doors, Tubs & Enclosures	10.00%
		Sink Repair	20.00%
		Sinks	15.00%
		Toilet & Tank Repair	10.00%
		Toilet Seats	20.00%
		Toilets	10.00%
		Water Coolers & Bubblers	10.00%
		Water Heater Repair	10.00%
		Water Heaters	5.00%
		Bath Vanities (Kitchen Cab)	5.00%
		Bathroom Vanities	15.00%
		Medicine Cabinets	15.00%
		Kitchen Cabinets	10.00%
<u>Category 11</u>	<u>Swimming Pool Supplies</u>		
		Pool Chemicals	5.00%

	Pool Equipment	10.00%
	Pool And Patio Furniture	10.00%
<u>Category 12</u>	<u>Tools, General Purpose, Hand Held</u>	
	Acrylic Sheet	10.00%
	Barriers & Protectors	10.00%
	Carts & Trucks	15.00%
	Drywall Tools	15.00%
	Hand Tools	10.00%
	Ladders & Ladder Acc.	10.00%
	Lockout/Tagout	15.00%
	Lubricants	20.00%
	Occupational Safety	20.00%
	Plumbing Hand Tools	15.00%
	Power Equipment	5.00%
	Power Tool Accessories	15.00%
	Power Tools	5.00%
	Signage	20.00%
	Storage	15.00%
	Wheels & Casters	20.00%
	Flooring Tools	20.00%
<u>Category 13</u>	<u>Tools, Machine Type</u>	
	Shop Tools	5.00%
	Bench Top Tools	5.00%
<u>Category 14</u>	<u>Window Coverings</u>	
	1" Metal Plus Mini Blinds	20.00%
	2" Faux Wood Blinds	20.00%
	2" Metal Plus Blinds	20.00%
	3-1/2" Deluxe Vertical Blinds	15.00%
	Aluminum Mini Blinds	20.00%
	Vertical Blinds	20.00%
	Vinyl Mini Blinds	20.00%
	Window Covering Accessories	20.00%
	Window Shades & Rods	20.00%
<u>Category 15</u>	<u>Hospitality</u>	
	Hospitality Supply - ADA Communications	5.00%
	Hospitality Supply - Baby Cribs & Sheets	5.00%
	Hospitality Supply - Banquet Furniture	10.00%
	Hospitality Supply - Bathroom Hardware (Hospitality)	5.00%
	Hospitality Supply - Beds & Frames	5.00%
	Hospitality Supply - Bellman's Carts & Accessories	5.00%
	Hospitality Supply - Business Forms	15.00%
	Hospitality Supply - Cleaning Equipment and Supplies	5.00%
	Hospitality Supply - Conference A/V Equipment	5.00%
	Hospitality Supply - Crowd Management	5.00%
	Hospitality Supply - Extended Stay/Timeshare Supp & Equip	10.00%
	Hospitality Supply - Fitness Equipment	5.00%
	Hospitality Supply - Food & Beverage Equipment & Supplies	10.00%
	Hospitality Supply - Guest Room Appliances	5.00%
	Hospitality Supply - Guest Room Case Goods & Furniture	5.00%
	Hospitality Supply - Guest Room Coffee Makers & Coffee	5.00%
	Hospitality Supply - Guest Room Printed Supplies	15.00%
	Hospitality Supply - Guest Room Supplies	10.00%

	Hospitality Supply - Handsoaps & Dispensers	5.00%
	Hospitality Supply - Hospitality Ice Machines	5.00%
	Hospitality Supply - Housekeeping Carts & Accessories	10.00%
	Hospitality Supply - Laundry Carts & Accessories	10.00%
	Hospitality Supply - Logo Amenities	5.00%
	Hospitality Supply - Personal Care Amenities	5.00%
	Hospitality Supply - Restaurant Equipment & Supplies	5.00%
	Hospitality Supply - Room Decor	5.00%
	Hospitality Supply - Shower Curtains & Liners	10.00%
	Hospitality Supply - Telephones & Accessories	10.00%
<u>Category 16</u>	<u>Water/Wastewater Treatment</u>	
	Water Filtration	10.00%
	Pipe & Pipe Fittings	10.00%
	Water Supply & Fittings	20.00%
<u>Category 17</u>	<u>Miscellaneous</u>	
	Ability One - Brooms & Brushes	5.00%
	Ability One - Cleaning Supplies	15.00%
	Ability One - Floor Care	5.00%
	Ability One - Paint & Tape	5.00%
	Ability One - Paper Products - AbilityOne	5.00%
	Ability One - Safety & Sundries	5.00%
	Electrical - Audio/Video Accessories	15.00%
	Electrical - Audio/Video Equipment	5.00%
	Electrical - Building Wire	15.00%
	Electrical - Cameras	10.00%
	Electrical - Carbon Monoxide Alarms	10.00%
	Electrical - Circuit Breakers & Fuses	10.00%
	Electrical - Conduit & Weatherproof/Electrical Boxes	20.00%
	Electrical - Door Chimes & Intercoms	20.00%
	Electrical - Electrical Tools & Meters	10.00%
	Electrical - Fire Extinguishers & Cabinets	10.00%
	Electrical - Lighting Controls	15.00%
	Electrical - Office Machines	10.00%
	Electrical - Plug & Connectors	20.00%
	Electrical - Power Cords & Connectors	15.00%
	Electrical - Security & Surveillance	15.00%
	Electrical - Smoke Alarms & Fire Safety	10.00%
	Electrical - Surge Protection	20.00%
	Electrical - Telephone & Video Repair	20.00%
	Electrical - Time Switches	15.00%
	Electrical - Two-Way Communications	10.00%
	Electrical - Wall Plates	20.00%
	Electrical - Wiring Devices	20.00%
	Electrical - Wiring Devices - GFCIs	15.00%
	Electrical - Wiring Devices - Receptacles	20.00%
	Electrical - Wiring Supplies	15.00%
	Healthcare - Aids to Daily Living	10.00%
	Healthcare - Bathing & Toileting	10.00%
	Healthcare - Bathing Units/Supplies & Repair	5.00%
	Healthcare - Bed & Bath Linen	10.00%
	Healthcare - Bed Repair Parts	10.00%
	Healthcare - Beds & Case Goods	5.00%
	Healthcare - Carts & Receptacles	5.00%
	Healthcare - Incontinent Care	5.00%

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Healthcare - Janitorial	10.00%
Healthcare - Lifts & Slings	5.00%
Healthcare - Mattresses	5.00%
Healthcare - Mobility Aids & Repair Parts	10.00%
Healthcare - Nurse Call & Audio/Video Equipment	10.00%
Healthcare - Patient Care	10.00%
Healthcare - Privacy Curtains & Hardware	10.00%
Healthcare - Resident Monitoring / Fall Prevention	10.00%
Healthcare - Respiratory Aid	10.00%
Healthcare - Wheelchair Cushions & Accessories	10.00%
Healthcare - Wheelchair Repair Parts	15.00%
Healthcare - Wheelchairs & Walkers	5.00%
Lamps & Ballasts - A-Lamps	15.00%
Lamps & Ballasts - Ballasts & Starters	10.00%
Lamps & Ballasts - Batteries & Flashlights	20.00%
Lamps & Ballasts - Decorative Lamps	20.00%
Lamps & Ballasts - Fluorescent Lamp Adapters	20.00%
Lamps & Ballasts - Fluorescent Tubes	10.00%
Lamps & Ballasts - H.I.D. Lamps	15.00%
Lamps & Ballasts - Halogen Lamps	20.00%
Lamps & Ballasts - Lamps & Ballasts - CLEARANCE	10.00%
Lamps & Ballasts - LED Lamps	5.00%
Lamps & Ballasts - PAR Lamps	15.00%
Lamps & Ballasts - Pin Based Compact Fluorescents	20.00%
Lamps & Ballasts - Reflector Lamps	20.00%
Lamps & Ballasts - Special Application Lamps	20.00%
Lighting Fixtures - Bathroom Fixtures	20.00%
Lighting Fixtures - Ceiling Fans	15.00%
Lighting Fixtures - Chandeliers & Pendants	20.00%
Lighting Fixtures - CLEARANCE - LIGHT FIXTURES	10.00%
Lighting Fixtures - Emergency Lighting Fixtures	15.00%
Lighting Fixtures - Exterior Fluorescent Fixtures	15.00%
Lighting Fixtures - Exterior Incandescent Fixtures	15.00%
Lighting Fixtures - Exterior LED Fixtures	15.00%
Lighting Fixtures - Hospitality Fixtures	15.00%
Lighting Fixtures - Interior Fluorescent Fixtures	15.00%
Lighting Fixtures - Interior Incandescent Fixtures	20.00%
Lighting Fixtures - Lamp Shades	20.00%
Lighting Fixtures - Light Fixture Glass	20.00%
Lighting Fixtures - Light Fixture Repair	20.00%
Lighting Fixtures - Linear Fluorescent Fixtures	10.00%
Lighting Fixtures - Post-Top Fixtures	5.00%
Lighting Fixtures - Recessed & Track Lighting	10.00%
Lighting Fixtures - Security Lighting	15.00%
Lighting Fixtures - Wall Sconces	15.00%
Office Solutions - Desktop	5.00%
Office Solutions - Ink/Toner	5.00%
Office Solutions - Labels	5.00%
Office Solutions - Low Tech	5.00%
Office Solutions - Mailroom/Shipping	5.00%
Office Solutions - Paper	5.00%
Office Solutions - Planning/Organization	5.00%
Office Solutions - Technology	5.00%
Office Solutions - Writing	5.00%

Safety & Signage - Clearance - Safety & Signage	5.00%
Textiles - Blankets	5.00%
Textiles - Clearance Textiles	5.00%
Textiles - Mattress Pads Covers Toppers	5.00%
Textiles - Pillows And Protectors	5.00%
Textiles - Robes And Slippers	10.00%
Textiles - Sheets	5.00%
Textiles - Table Line	5.00%
Textiles - Top Of Bed	5.00%
Textiles - Towels	5.00%
Tools - Ice Melt	10.00%
Hospitality Supply - Office Supplies & Equipment	15.00%

Category 18 In Store Services

Fabrication - Mirror/Glass Fabrication	0.00%
Fabrication - Bi-pass Doors Fabrication	0.00%
Fabrication - Cabinet Doors & Fronts Fabrication	0.00%
Fabrication - Cabinet Drawer Boxes Fabrication	0.00%
Fabrication - Countertops Fabrication	0.00%
Fabrication - TF Cabinet Doors & Fronts Fabrication	0.00%
Fabrication - Locks Fabrication	0.00%
Fabrication - S/O Cabinet Doors & Fronts Fabrication	0.00%
Fabrication - S/O Countertops Fabrication	0.00%
Fabrication - Screening Fabrication	0.00%

DEMOLITION		West	Northwest	Southwest	Southcentral	Midwest	Central	Midsouth	Southeast	Midatlantic	Northeast
DESCRIPTION		DEMO	DEMO	DEMO	DEMO	DEMO	DEMO	DEMO	DEMO	DEMO	DEMO
KITCHEN - UPPER CABINETS	PER LINEAR FOOT	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	6.25	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
KITCHEN - LOWER CABINETS	PER LINEAR FOOT	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
KITCHEN RANGE	EACH	31.25	\$ 36.88	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
KITCHEN RANGE HOOD	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
MICRO/HOOD	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
DISHWASHER	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
BUILT-IN OVEN	EACH	31.25	\$ 36.88	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
COOK TOP	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
REFRIGERATOR	EACH	31.25	\$ 36.88	\$ 28.13	\$ 26.56	\$ 28.13	\$ 15.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
LAMINATE/MARBLE TOP	PER LINEAR FOOT	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
KITCHEN TILE COUNTER TOP W/ BACK SPLASH	PER LINEAR FOOT	12.50	\$ 14.75	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
KITCHEN SINK	EACH	31.25	\$ 36.88	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
BATH SINK	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
BATH VANITY	PER LINEAR FOOT	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
TOILET	EACH	12.50	\$ 14.75	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
TUB/SHOWER ENCLOSURE	EACH	25.00	\$ 29.50	\$ 22.50	\$ 21.25	\$ 22.50	\$ 20.00	\$ 25.00	\$ 25.00	\$ 30.00	\$ 31.25
TUB/ SHOWER TRIM	EACH	12.50	\$ 14.75	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
MED. CABINET	EACH	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
MIRROR, J-CHANNEL	EACH	12.50	\$ 14.75	\$ 11.25	\$ 10.63	\$ 11.25	\$ 5.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
VANITY MIRROR	EACH	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
WALL LIGHT	EACH	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
CEILING FAN	EACH	12.50	\$ 14.75	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
EXHAUST FAN	EACH	18.75	\$ 22.13	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
TOWEL BAR	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
PAPER HOLDER	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
WALL REGISTER COVER	EACH	2.50	\$ 2.95	\$ 2.25	\$ 2.13	\$ 2.25	\$ 2.00	\$ 2.50	\$ 2.50	\$ 3.00	\$ 3.13
VERTICAL BLIND	EACH	6.25	\$ 7.38	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
SMOKE DETECTOR	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
THERMOSTAT	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
DOOR KNOB/DEADBOLT	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
PEEP HOLE	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
DOOR KNOCKER	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
DOOR BELL BUTTON	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
DOOR BELL CHIME	EACH	3.75	\$ 4.43	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69

KITCHEN AND BATHROOM CABINETS		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
CABINETS - INCLUDES TOE KICK	PER BOX	50.00	\$ 26.00	\$ 45.00	\$ 42.50	\$ 45.00	\$ 40.00	\$ 50.00	\$ 50.00	\$ 60.00	\$ 62.50
CABINET FILLER	EACH FILLER	12.50	\$ 12.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
CABINET MOLDINGS	PER LINEAR FOOT	3.75	\$ 3.00	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
CABINET END PANELS	EACH	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
CABINET DOOR & DRAWER FRONTS	EACH	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
DRILL / INSTALL HANDLES	EACH	5.00	\$ 4.00	\$ 4.50	\$ 4.25	\$ 4.50	\$ 4.00	\$ 5.00	\$ 5.00	\$ 6.00	\$ 6.25
DRILL / INSTALL KNOBS	EACH	3.75	\$ 3.00	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69

COUNTERTOPS		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
GRANITE KITCHEN COUNTER TOPS	SQUARE FOOT	15.56	\$ 12.45	\$ 14.01	\$ 13.23	\$ 14.01	\$ 12.45	\$ 15.56	\$ 15.56	\$ 18.68	\$ 19.45
KITCHEN SUB-TOPS	SQUARE FOOT	5.00	\$ 4.00	\$ 4.50	\$ 4.25	\$ 4.50	\$ 4.00	\$ 5.00	\$ 5.00	\$ 6.00	\$ 6.25
GRANITE BATHROOM COUNTER TOPS	SQUARE FOOT	15.56	\$ 12.45	\$ 14.01	\$ 13.23	\$ 14.01	\$ 12.45	\$ 15.56	\$ 15.56	\$ 18.68	\$ 19.45
BATHROOM SUB-TOPS	SQUARE FOOT	5.00	\$ 4.00	\$ 4.50	\$ 4.25	\$ 4.50	\$ 4.00	\$ 5.00	\$ 5.00	\$ 6.00	\$ 6.25
LAMINATE COUNTERTOPS	LINEAR FOOT	8.75	\$ 4.00	\$ 7.88	\$ 7.44	\$ 7.88	\$ 7.00	\$ 8.75	\$ 8.75	\$ 10.50	\$ 10.94

PLUMBING		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
ANGLE STOPS	PER VALVE	18.75	\$ 15.00	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
BATHROOM SINK	EACH	50.00	\$ 40.00	\$ 45.00	\$ 42.50	\$ 45.00	\$ 40.00	\$ 50.00	\$ 50.00	\$ 60.00	\$ 62.50
BATHROOM FAUCET	EACH	31.25	\$ 25.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
MEDICINE CABINET	PER MED. CABINET	12.50	\$ 12.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
TOILET TANK AND TOILET BOWL	PER TOILET	43.75	\$ 40.00	\$ 39.38	\$ 37.19	\$ 39.38	\$ 35.00	\$ 43.75	\$ 43.75	\$ 52.50	\$ 54.69
KITCHEN SINK W/ FAUCET, DISPOSAL AND DRAINS	EACH	118.75	\$ 50.00	\$ 106.88	\$ 100.94	\$ 106.88	\$ 95.00	\$ 118.75	\$ 118.75	\$ 142.50	\$ 148.44
KITCHEN FAUCET ONLY	EACH	31.25	\$ 20.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
TUB/SHOWER REPLACEMENT	EACH	343.75	\$ 275.00	\$ 309.38	\$ 292.19	\$ 309.38	\$ 275.00	\$ 343.75	\$ 343.75	\$ 412.50	\$ 429.69
TUB/SHOWER ENCLOSURE	EACH	93.75	\$ 75.00	\$ 84.38	\$ 79.69	\$ 84.38	\$ 75.00	\$ 93.75	\$ 93.75	\$ 112.50	\$ 117.19
TUB/SHOWER DOOR	EACH	93.75	\$ 75.00	\$ 84.38	\$ 79.69	\$ 84.38	\$ 75.00	\$ 93.75	\$ 93.75	\$ 112.50	\$ 117.19
TUB/SHOWER VALVE AND TRIM	EACH	343.75	\$ 275.00	\$ 309.38	\$ 292.19	\$ 309.38	\$ 275.00	\$ 343.75	\$ 343.75	\$ 412.50	\$ 429.69
TUB/SHOWER TRIM ONLY	EACH	31.25	\$ 25.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06

APPLIANCES		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
RANGE/STOVE	EACH	43.75	\$ 20.00	\$ 39.38	\$ 37.19	\$ 39.38	\$ 35.00	\$ 43.75	\$ 43.75	\$ 52.50	\$ 54.69
REFRIGERATOR	EACH	43.75	\$ 20.00	\$ 39.38	\$ 37.19	\$ 39.38	\$ 35.00	\$ 43.75	\$ 43.75	\$ 52.50	\$ 54.69
WASHER/DRYER UNIT	EACH	56.25	\$ 45.00	\$ 50.63	\$ 47.81	\$ 50.63	\$ 45.00	\$ 56.25	\$ 56.25	\$ 67.50	\$ 70.31
WASHER	EACH	31.25	\$ 30.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
DRYER	EACH	31.25	\$ 20.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
DISHWASHER	EACH	56.25	\$ 45.00	\$ 50.63	\$ 47.81	\$ 50.63	\$ 45.00	\$ 56.25	\$ 56.25	\$ 67.50	\$ 70.31
BUILT-IN OVEN	EACH	56.25	\$ 45.00	\$ 50.63	\$ 47.81	\$ 50.63	\$ 45.00	\$ 56.25	\$ 56.25	\$ 67.50	\$ 70.31
COOK TOP	EACH	43.75	\$ 35.00	\$ 39.38	\$ 37.19	\$ 39.38	\$ 35.00	\$ 43.75	\$ 43.75	\$ 52.50	\$ 54.69
RANGE HOOD	EACH	43.75	\$ 45.00	\$ 39.38	\$ 37.19	\$ 39.38	\$ 35.00	\$ 43.75	\$ 43.75	\$ 52.50	\$ 54.69
MICRO/HOOD (NO DUCTING)	EACH	50.00	\$ 45.00	\$ 45.00	\$ 42.50	\$ 45.00	\$ 45.00	\$ 50.00	\$ 50.00	\$ 60.00	\$ 62.50

LIGHTING/ELECTRICAL		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
CEILING FAN	PER FAN	56.25	\$ 60.00	\$ 50.63	\$ 47.81	\$ 50.63	\$ 45.00	\$ 56.25	\$ 56.25	\$ 67.50	\$ 70.31
GFI WITH COVER PLATE	EACH	12.50	\$ 8.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
RECEPTACLE WITH COVER PLATE	EACH	12.50	\$ 8.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
SWITCH WITH COVER PLATE	EACH	12.50	\$ 7.50	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
COVER PLATES ONLY	EACH	1.25	\$ 1.00	\$ 1.13	\$ 1.06	\$ 1.13	\$ 1.00	\$ 1.25	\$ 1.25	\$ 1.50	\$ 1.56
PHONE PLATE	EACH	12.50	\$ 8.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
CABLE PLATE	EACH	12.50	\$ 8.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
SMOKE DETECTOR	EACH	6.25	\$ 8.00	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
VANITY LIGHT FIXTURE	PER LIGHT	18.75	\$ 15.00	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
FLUSH MOUNT CEILING FIXTURE	PER LIGHT	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
GLOBE FIXTURE	PER LIGHT	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
2-LIGHT FLUORESCENT CEILING FIXTURE	PER LIGHT	31.25	\$ 18.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
CHANDELIER/PENDANT LIGHT	PER LIGHT	31.25	\$ 25.00	\$ 28.13	\$ 26.56	\$ 28.13	\$ 25.00	\$ 31.25	\$ 31.25	\$ 37.50	\$ 39.06
WALL LIGHT/SCONCE	PER LIGHT	18.75	\$ 15.00	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
THERMOSTAT	EACH	6.25	\$ 5.00	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
WALL/CEILING REGISTER	EACH	8.75	\$ 7.00	\$ 7.88	\$ 7.44	\$ 7.88	\$ 7.00	\$ 8.75	\$ 8.75	\$ 10.50	\$ 10.94
EXHAUST FAN COVER ONLY	EACH	7.50	\$ 6.00	\$ 6.75	\$ 6.38	\$ 6.75	\$ 6.00	\$ 7.50	\$ 7.50	\$ 9.00	\$ 9.38
BATHROOM EXHAUST FAN	EACH	56.25	\$ 45.00	\$ 50.63	\$ 47.81	\$ 50.63	\$ 45.00	\$ 56.25	\$ 56.25	\$ 67.50	\$ 70.31

HARDWARE		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
PRIVACY KNOB	PER KNOB	15.00	\$ 8.50	\$ 13.50	\$ 12.75	\$ 13.50	\$ 12.00	\$ 15.00	\$ 15.00	\$ 18.00	\$ 18.75
PASSAGE KNOB	PER KNOB	15.00	\$ 8.50	\$ 13.50	\$ 12.75	\$ 13.50	\$ 12.00	\$ 15.00	\$ 15.00	\$ 18.00	\$ 18.75
DEAD BOLT	EACH	15.00	\$ 8.50	\$ 13.50	\$ 12.75	\$ 13.50	\$ 12.00	\$ 15.00	\$ 15.00	\$ 18.00	\$ 18.75
ENTRY KNOB	EACH	15.00	\$ 10.00	\$ 13.50	\$ 12.75	\$ 13.50	\$ 12.00	\$ 15.00	\$ 15.00	\$ 18.00	\$ 18.75
PEEP HOLE	EACH	7.50	\$ 4.00	\$ 6.75	\$ 6.38	\$ 6.75	\$ 6.00	\$ 7.50	\$ 7.50	\$ 9.00	\$ 9.38
DOOR HINGE REPLACEMENT	PER DOOR	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63
DOOR KNOCKER	EACH	7.50	\$ 6.00	\$ 6.75	\$ 6.38	\$ 6.75	\$ 6.00	\$ 7.50	\$ 7.50	\$ 9.00	\$ 9.38
DOOR BELL BUTTON	EACH	7.50	\$ 6.00	\$ 6.75	\$ 6.38	\$ 6.75	\$ 6.00	\$ 7.50	\$ 7.50	\$ 9.00	\$ 9.38
DOOR BELL CHIME	EACH	10.00	\$ 8.00	\$ 9.00	\$ 8.50	\$ 9.00	\$ 8.00	\$ 10.00	\$ 10.00	\$ 12.00	\$ 12.50
TOWEL BAR	PER TOWEL BAR	15.00	\$ 8.50	\$ 13.50	\$ 12.75	\$ 13.50	\$ 12.00	\$ 15.00	\$ 15.00	\$ 18.00	\$ 18.75
TOWEL RING	PER RING	7.50	\$ 8.50	\$ 6.75	\$ 6.38	\$ 6.75	\$ 6.00	\$ 7.50	\$ 7.50	\$ 9.00	\$ 9.38
TOILET PAPER HOLDER	PER TOILET PAPER HOLDER	10.00	\$ 7.50	\$ 9.00	\$ 8.50	\$ 9.00	\$ 8.00	\$ 10.00	\$ 10.00	\$ 12.00	\$ 12.50
SHOWER ROD	EACH	6.25	\$ 5.00	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
VERTICAL BLIND	EACH	25.00	\$ 7.50	\$ 22.50	\$ 21.25	\$ 22.50	\$ 20.00	\$ 25.00	\$ 25.00	\$ 30.00	\$ 31.25
MINI BLIND	EACH	18.75	\$ 6.50	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
VANITY MIRRORS	EACH	12.50	\$ 10.00	\$ 11.25	\$ 10.63	\$ 11.25	\$ 10.00	\$ 12.50	\$ 12.50	\$ 15.00	\$ 15.63

MILLWORK		<i>West</i>	<i>Northwest</i>	<i>Southwest</i>	<i>Southcentral</i>	<i>Midwest</i>	<i>Central</i>	<i>Midsouth</i>	<i>Southeast</i>	<i>Midatlantic</i>	<i>Northeast</i>
DESCRIPTION		INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL	INSTALL
ENTRY SLAB DOOR	EACH	125.00	\$ 105.00	\$ 112.50	\$ 106.25	\$ 112.50	\$ 100.00	\$ 125.00	\$ 125.00	\$ 150.00	\$ 156.25
ENTRY PRE-HUNG DOOR	EACH	156.25	\$ 125.00	\$ 140.63	\$ 132.81	\$ 140.63	\$ 125.00	\$ 156.25	\$ 156.25	\$ 187.50	\$ 195.31
INTERIOR SLAB DOOR	EACH	93.75	\$ 75.00	\$ 84.38	\$ 79.69	\$ 84.38	\$ 75.00	\$ 93.75	\$ 93.75	\$ 112.50	\$ 117.19
INTERIOR PRE-HUNG DOOR	EACH	137.50	\$ 60.00	\$ 123.75	\$ 116.88	\$ 123.75	\$ 110.00	\$ 137.50	\$ 137.50	\$ 165.00	\$ 171.88
BI-FOLD CLOSET DOORS	PER SET OF DOORS	37.50	\$ 30.00	\$ 33.75	\$ 31.88	\$ 33.75	\$ 30.00	\$ 37.50	\$ 37.50	\$ 45.00	\$ 46.88
MIRRORED WARDROBE DOOR	PER SET OF DOORS	93.75	\$ 30.00	\$ 84.38	\$ 79.69	\$ 84.38	\$ 75.00	\$ 93.75	\$ 93.75	\$ 112.50	\$ 117.19
CLOSET SHELF & ROD	EACH	6.25	\$ 5.00	\$ 5.63	\$ 5.31	\$ 5.63	\$ 5.00	\$ 6.25	\$ 6.25	\$ 7.50	\$ 7.81
BASE BOARD	PER LINEAR FOOT	2.50	\$ 1.85	\$ 2.25	\$ 2.13	\$ 2.25	\$ 2.00	\$ 2.50	\$ 2.50	\$ 3.00	\$ 3.13
CASING	PER SIDE	18.75	\$ 15.00	\$ 16.88	\$ 15.94	\$ 16.88	\$ 15.00	\$ 18.75	\$ 18.75	\$ 22.50	\$ 23.44
CHAIR RAIL	PER LINEAR FOOT	3.75	\$ 3.00	\$ 3.38	\$ 3.19	\$ 3.38	\$ 3.00	\$ 3.75	\$ 3.75	\$ 4.50	\$ 4.69
CROWN MOLDING	PER LINEAR FOOT	5.00	\$ 4.00	\$ 4.50	\$ 4.25	\$ 4.50	\$ 4.00	\$ 5.00	\$ 5.00	\$ 6.00	\$ 6.25

This pricing is designed to be in the context of an interior renovation project. A limited scope or single category (ie. Replacing electrical switches and outlets only) would be priced per job as specified by the scope of work. Pricing subject to change every March based on HD Supply Catalog price changes.

Installation Services Markets and Capabilities

	Cabinets	Appliances	Lighting	Flooring	Countertops	Doors and Drawers	Plumbing	Electrical	Hardware	Exterior Projects	Paint	Millwork	HVAC
Nationwide	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>										
S. California		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N. California	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Seattle	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Portland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Reno	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Las Vegas	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Phoenix	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dallas	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Houston	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Georgia	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Florida	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Virginia	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Maryland/DC	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Philly	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
New Jersey	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
New York	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Massachusetts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Connecticut	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rhode Island	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Denver	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

*Flooring Program consists of Renovations, Government and National Accounts only

*Plumbing, Electrical, Hardware, Millwork must be in conjunction with a major project

Installed Sales Regional Map 2011



HD Supply Facilities Maintenance Fabrication Fees

Product costs not included. Includes Fabrication Service fees only.

All Fabricated product is nonreturnable.

Bifold Doors	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product available regionally (as outlined in Services Value Proposition document). Bifold Door Fabrication service offered nationally.</i>			
Cut Bifold Door Height Greater than 1 inch	Each	Nationally	\$ 20.00
Cut Bifold Door Height Less than 1 inch	Each	Nationally	\$ 10.00
Cut Bifold Door Width Greater than 1 inch	Each	Nationally	\$ 20.00
Cut Bifold Door Width Less than 1 inch	Each	Nationally	\$ 10.00

Bypass Doors	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product available in HD Supply dedicated delivery areas (as outlined in Services Value Proposition document). Bypass Door Fabrication service offered nationally.</i>			
Ball bearing Roller Upgrade	Each	Nationally	\$ 5.00
Bottom Roller J Upgrade	Each	Nationally	\$ 3.00

Slab Doors	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product available regionally (as outlined in Services Value Proposition document). Slab Door Fabrication service offered nationally.</i>			
Machine Fee	Each	Nationally	\$ 12.50
Dead Bolt Fee	Each	Nationally	\$ 5.00
Bypass 1/2 Bore Fee	Each	Nationally	\$ 5.00
Cut Height Slab Hollow Core door	Each	Nationally	\$ 5.00
Re-rail Slab Hollow Core Door due to cut	Each	Nationally	\$ 20.00
Cut Width Slab Hollow Core Door	Each	Nationally	\$ 5.00
Re-Style Slab Hollow Core Door due to cut	Each	Nationally	\$ 20.00
Cut Height Slab Solid Core Door	Each	Nationally	\$ 5.00
Re-rail and Re-Style Slab Solid Core Door	Each	Nationally	\$ 30.00
Cut Width Slab Solid Core Door	Each	Nationally	\$ 5.00
Re-rail and Re-Style Slab Solid Core Door	Each	Nationally	\$ 30.00
T-Astragal Fee	Each	Nationally	\$ 10.00
Flush Bolt	Each	Nationally	\$ 10.00

Blinds	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product available and Fabrication service provided nationally.</i>			
Shorten Horizontal Blind Length	Each	Nationally	\$ 5.00
Shorten Vertical Blind Fee Length or Width	Each	Nationally	\$ 1.50

Brighton Kitchen Cabinets	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product and Fabrication service available regionally (only in markets outlined in Services Value Proposition document).</i>			
Base Cabinet Assembly	Each	Regionally	\$ 15.00
LazySusan Cabinet Assembly	Each	Regionally	\$ 30.00
Pantry Cabinet Fab Fee Assembly	Each	Regionally	\$ 30.00
Skin Fee Assembly	Each	Regionally	\$ 5.00
Wall Cabinet Fab Fee Assembly	Each	Regionally	\$ 15.00

Drawer Boxes	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product and Fabrication service available nationally.</i>			
Drawer Depth Cut Fee	Each	Nationally	\$ 5.00
Drawer Height Cut Fee	Each	Nationally	\$ 5.00

Countertops	Unit of Measure	Fabrication Service Available	Fabrication FEE - Houston	Fabrication FEE - Philadelphia
<i>Product and Fabrication service available regionally (only in markets outlined in Services Value Proposition document).</i>				
Miter Bothside Fee	Each	Regionally	\$ 12.00	\$ 12.00
Miter L/R Fee	Each	Regionally	\$ 6.00	\$ 6.00
Sink Cutout Fee	Each	Regionally	\$ 15.50	FREE

Lock Services (Custom Keying)	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product and Fabrication service available nationally.</i>			
Extra Key	Each	Nationally	\$ 2.00
Keying Fee - Key alike	Each	Nationally	\$ 5.50
Keying Fee - Master Key	Each	Nationally	\$ 6.00
Keying Fee - Grand Master Key	Each	Nationally	\$ 8.00
Core Key Fee	Each	Nationally	\$ 10.00

Laminate Door and Drawer Fronts	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product and Fabrication service available nationally.</i>			
All	Each	Nationally	FREE

Thermofoil Door and Drawer Fronts	Unit of Measure	Fabrication Service Available	Fabrication FEE
<i>Product and Fabrication service available nationally.</i>			
All	Each	Nationally	FREE

EXHIBIT B

SCOPE OF WORK

Maricopa County (herein “Lead Public Agency” on behalf of itself and all states, local governments, school districts, and higher education institutions in the United States of America, and other government agencies and nonprofit organizations (herein “Participating Public Agencies”) has entered into a Master Agreement for a complete line of “Maintenance, Repair and Operating(MRO) Supplies and Industrial Supplies in a Retail and Wholesale (internet) environment; and Related Products and Services (installation, repair and renovation) (herein “Products and Services”)

HD Supply Facilities Maintenance (HDSFM) has long been a partner in providing the products you need to maintain your facilities. Everything you have come to depend on us for as a supply partner, you can also expect from us as your service partner. We are committed to supporting you with the best services in the industry. We have invested in the expertise and infrastructure needed to provide you with an unparalleled product and service provider relationship. We provide installation, fabrication, renovation, special order, and training services. These services are supported by a highly specialized in house staff including: Installations Field Project Managers, Fabrication Center Managers, Renovations Sales Coordinators, Renovations Project Specialists, Regional and National Services Managers, Special Order Service Representatives, and Professional Trainers. Our expertise and commitment to superior quality and service make HD Supply Facilities Maintenance an ideal partner for your Installation, Renovations, Fabrication, Special Order, and Training needs. Service coverage areas are continually being evaluated and expanded based on demand.

Installation Services

HD Supply Facilities Maintenance provides full turnkey solutions for upgrades and renovations to an entire facility or for one or more components of a facility. Buying products, finding contractors, and scheduling a project with different sources can be costly and time consuming. HD Supply will provide the product and the labor. We will help with product specifications and deadlines, and can provide computer-aided design services, volume discounts, project organization, inventory management, and budget control to meet the needs of any size project. Itemized monthly reports are available to help with budget, project, and inventory management.

Products

All products follow standard manufacturer’s warranty. Based on the customer’s needs, products will be selected, and can be based on the required specifications already established by the customer for the project, or products can be recommended by HDSFM based on the application, use, desired aesthetics, and any other considerations related to the project. A product quote will be presented for the customer’s review and approval. Once the quote is approved, the products will be ordered, delivered, and installed.

Products are provided at the U.S. Communities contract price. Volume discounts could apply and may be quoted lower than the standard U.S. Communities contract price.

Project Management

HD Supply Facilities Maintenance provides project management services to plan, organize, and manage every stage of a project. A dedicated single point of contact with professional expertise will conduct on-site visits to the jobsite¹, evaluate the scope of the job, identify solutions to meet the unique needs of the project, and establish a Project Plan to meet the timeline, goals, and objectives of the project .

Quality Labor Management

Contractors: All contractors undergo background checks, are fully licensed and insured and wear identification badges.

Process: A labor quote will be presented by the HD Supply Installation Coordinator. Once the quote is approved, labor is scheduled, the products will be ordered, delivered, and installed. An Installation Coordinator from HD Supply Facilities Maintenance will manage all phases of the project.

¹ In select markets. See Renovation Services.

Budget Management

HDSFM will provide budget management services to keep the project on budget. The HD Supply Installation Coordinator will meet with the Customer to understand the overall budget, timeline, and objective and develop a Project Plan to meet these objectives. We will provide both project-based and per-unit pricing to determine job costs.

Credit options are available. HD Supply Facilities Maintenance can extend a line of credit that meets the financial needs of the project. HDSFM also accepts p-cards and government purchase orders as forms of payment.

Inventory Management

HD Supply Facilities Maintenance will manage the inventory to keep the project on schedule. We will forecast materials to synchronize with delivery, installation, and production schedules. We will also manage inventory levels throughout the duration of the project to ensure that product quantities are ordered and delivered just in time.

Fabrication Services

HD Supply Facilities Maintenance provides quality, custom products that are made to your specifications. We will custom cut and assemble products at our fabrication centers. HDSFM can help you save time and eliminate concerns regarding product fit.

HDSFM’s Fabrication Services can provide custom sizes for the following products:

- **Bi-Fold Doors:** Available in a number of styles and finishes. We can craft and machine our in-stock bi-fold doors to exact specifications. Available in select delivery areas as outlined below. Areas of availability are continually evaluated for expansion possibilities.

Options	Availability
Primed Hardboard	Nationally
Luan Flush	Nationally
6-Panel	Nationally
2-Pannel	Nationally
Legacy Tru-Oak	Baltimore, Chicago, Boston, Columbus, Cleveland, Detroit, Indianapolis, Kansas City, Newport News, Philadelphia, Richmond, St. Louis
New Mendocino	Austin, Baltimore, Boston, Chicago, Cleveland, Columbus, Dallas, Houston, Indianapolis, Kansas City, Los Angeles, Las Vegas, Minneapolis, Newport News, Philadelphia, Phoenix, Richmond, San Antonio, San Diego, Seattle, St. Louis
Legacy Walnut	Atlanta, Austin, Boston, Chicago, Cleveland, Columbus, Dallas, Denver, Detroit, Houston, Indianapolis, Kansas City, Los Angeles, Las Vegas, Minneapolis, Nashville, New Orleans, Newport News, Orlando, Philadelphia, Phoenix, Portland, Richmond, Sacramento, Salt Lake City, San Antonio, San Diego, Seattle, St. Louis
Golden Oak	Seattle
BC Albany Maple	Seattle
Alpine Oak	Denver, Seattle
Driftwood	Seattle
Strand	Seattle

- **Bypass Doors:** We can customize a single door or an entire set to fit a door opening. Available in HD Supply’s dedicated delivery zones only.

Frame Colors	Panel Options	Roller and Guide Options
Satin Nickel	Mirror, White	E-Channel, J-Channel
White	Mirror, White	E-Channel, J-Channel
Champagne Gold	Mirror, White	E-Channel, J-Channel

Mayan Gold	Mirror, White	E-Channel, J-Channel
Bright Silver	Mirror, White	E-Channel, J-Channel

- **Slab Doors:** All of our slab doors can be custom sized, hinge prepped, and bored to exact specifications. Available in select delivery areas as outlined below.

Options	Availability
Primed Hardboard	Nationally
Luan Flush	Nationally
6-Panel	Nationally
2-Pannel	Nationally
Legacy Tru-Oak	Baltimore, Chicago, Boston, Columbus, Cleveland, Detroit, Indianapolis, Kansas City, Newport News, Philadelphia, Richmond, St. Louis
New Mendocino	Austin, Baltimore, Boston, Chicago, Cleveland, Columbus, Dallas, Houston, Indianapolis, Kansas City, Los Angeles, Las Vegas, Minneapolis, Newport News, Philadelphia, Phoenix, Richmond, San Antonio, San Diego, Seattle, St. Louis
Legacy Walnut	Atlanta, Austin, Boston, Chicago, Cleveland, Columbus, Dallas, Denver, Detroit, Houston, Indianapolis, Kansas City, Los Angeles, Las Vegas, Minneapolis, Nashville, New Orleans, Newport News, Orlando, Philadelphia, Phoenix, Portland, Richmond, Sacramento, Salt Lake City, San Antonio, San Diego, Seattle, St. Louis
Legacy Oak	Seattle
Golden Oak	Seattle
BC Albany Maple	Seattle
Alpine Oak	Denver, Seattle
Driftwood	Seattle
Strand	Seattle

- **Countertops:** We offer custom-crafted countertops, based on your specifications. Our countertop surfaces are made of a high-quality, durable laminate, which will increase the visual appeal. We can accommodate round, rectangular, and oval sink cuts, miter cuts, and contour splashes. Custom countertops available in select delivery areas as outlined below. Areas of availability are continually evaluated for expansion possibilities.

Options	Availability
Granite Gloss	Houston
Black Star Gloss	Houston
Frosty White	Houston
Almond	Houston, Philadelphia
Ebony Star	Houston
Neutral Glaze	Houston
Butcher Block	Houston
Black Star Matte	Philadelphia
Butterum	Philadelphia
Ebony Star	Philadelphia
Butcher Block	Philadelphia
Mystique Dawn Matte	Philadelphia

- **Brighton Kitchen Cabinets:** These cabinets can be shipped ready to assemble for easy storage or preassembled and ready to install (allow 5 days). Available in select delivery areas as outlined below. Areas of availability are continually evaluated for expansion possibilities.

Options	Availability
Natural Alder	Atlanta, Houston, Los Angeles, Philadelphia
Thermofoil White	Atlanta, Houston, Los Angeles, Philadelphia
Harvest Oak	Atlanta, Houston, Los Angeles, Philadelphia

- **Custom Keying:** We offer keying services. All residential and commercial locksets (individually keyed, non-mastered, non-SecureKey, non-SmartKey) are available to fit your keying requirements. Save time and costs by eliminating the need for a locksmith and on-site fees you would pay. Deadbolt, entry, and storeroom locks can be rekeyed to specifications. Available nationally.
- **Drawer Boxes:** We can make custom drawer boxes for cabinets. We custom size the boxes and fully assemble them to specification. Customer provides measurements. All drawer hardware and glides are sold separately. Available nationally.

Depths Available	15-3/4"	17-3/4"	19-11/16"	21-5/8"	-
Heights Available	3-3/8"	4"	5-1/8"	5-7/8"	8"

- **Laminate Door and Drawer Fronts:** We provide cabinet door and drawer fronts that are custom fit to your specifications. Available nationally.

Options	Availability
Victorian Oak	Nationally
Nepal Teak	Nationally
Hard Rock Maple	Nationally
Golden Oak	Nationally
English Oak	Nationally
Carolina Oak	Nationally
Natural Oak	Nationally
White	Nationally
Almond Melamine	Nationally
Gunstock Walnut	Nationally
Paint Grade Unfinished (Nonbeveled Option)	Nationally

- **Thermofoil Door and Drawer Fronts:** We provide European hinge bores and optional finger pulls. Cabinet door and drawer fronts are custom fit to your specifications. Available nationally.

Options	Colors	Availability
RA - Roman Arch Raised Panel	White	Nationally
RA - Roman Arch Raised Panel	Almond	Nationally
RA - Roman Arch Raised Panel	Cherry	Nationally
RA - Roman Arch Raised Panel	Natural Oak	Nationally
RA - Roman Arch Raised Panel	Light Maple	Nationally
SQ - Square Raised Panel	White	Nationally
SQ - Square Raised Panel	Almond	Nationally
SQ - Square Raised Panel	Cherry	Nationally
SQ - Square Raised Panel	Natural Oak	Nationally
SQ - Square Raised Panel	Light Maple	Nationally
FP - Flush Panel	White	Nationally

FP - Flush Panel	Almond	Nationally
FP - Flush Panel	Cherry	Nationally
FP - Flush Panel	Natural Oak	Nationally
FP - Flush Panel	Light Maple	Nationally

- **Mirror, Glass and Acrylic:** We custom cut mirror, glass, and acrylic and polycarbonate sheeting to your specifications. Available in HD Supply’s dedicated delivery zones only.
- **Window Coverings:** We can custom size window coverings to your specifications. Available nationally.

Options	Availability
1" Vinyl Blinds	Nationally
1" Metal Plus Blinds	Nationally
1" Aluminum Blinds	Nationally
2" Metal Plus Blinds	Nationally
2" Faux Wood Blinds	Nationally
Vertical Blinds	Nationally

- **Window Screens:** We can customize screens to fit. We have a selection of screen materials, frames and hardware to choose from. Available nationally.

Frame Colors	Availability
Brown/Bronze	Nationally
Almond	Nationally
White	Nationally
Mill/Aluminum	Nationally

Mesh Styles	Availability
Charcoal Fiberglass	Nationally
Gray Fiberglass	Nationally
Charcoal Aluminum	Nationally
Bright Aluminum	Nationally
Solar (70/30)	Nationally

Products are provided at the U.S. Communities contract price. Additional fabrication fees may apply and are detailed as an attachment in Tab 10.

Renovation Services

HD Supply Facilities Maintenance’s free Renovation Service can help customers complete capital improvement projects on time and within budget. HDSFM Renovation Services typically refer to projects that involve purchasing HDSFM products in instances where the customer has their own labor to install the products. However, our Renovation Services can be coupled with our Installation Services if a turnkey solution is desired, and labor costs would then be incurred. See the first few paragraphs of this section for details related to Installation Services.

HD Supply Facilities Maintenance Renovation Services provides a complete product solution, from the planning phase through completion, for upgrades and renovations to an entire facility or one or more components of a facility. A Renovation Specialist can be assigned to your project to help with product specifications and deadlines, and can provide computer-aided design services, volume discounts, project organization, inventory management, and budget control to meet the needs of any size renovation project.

HDSFM’s renovation project coordination service is free. Any costs incurred are product purchases. Products are provided at the U.S. Communities contract price. Volume discounts could apply and may be quoted lower than the standard U.S. Communities contract price.

Renovation Services are available in select markets as outlined below. Some remote areas may have limitations on logistics capabilities and frequency of on-site visits to the jobsite. These projects are handled on a case by case basis. Potential new Core Markets are continually being evaluated and expanded based on demand.

Core Markets
Atlanta Area, Alabama, and Mississippi
Austin/San Antonio and surrounding area
Baltimore and surrounding area
Boston Metro Area, Connecticut
Chicago and surrounding area, Wisconsin
Dallas and surrounding area
Denver, Salt Lake and surrounding area
Houston, New Orleans/Baton Rouge Metro
Kansas City/St Louis Area, Iowa, Nebraska
Las Vegas and surrounding area
Los Angeles and surrounding area
Minneapolis and surrounding area
Nashville/Memphis
North Carolina
Ohio, Indiana and Western Pennsylvania
Oklahoma City/Tulsa and surrounding area
Orange County, Southern California
Orlando, Jacksonville, Miami, Eastern Florida
Philadelphia, New York/ New Jersey Metro, Southeastern Pennsylvania
Phoenix/Tucson and southern Arizona
Sacramento and Northern California
San Diego and Southern California
San Francisco and surrounding area
Seattle/Portland and Northwest corridor
South Carolina
Tampa and Western Florida

Products:

Renovation Services can provide access to any of the products in our catalog for your project, including but not limited to those listed below:

- Cabinets: Kitchen & Bathroom
- Major Appliances and Repair Parts
- Plumbing: Faucets, Valves, Sinks, Toilets, and Water Supply Fittings
- Doors: Interior, Entry Doors, and Sliding Glass Doors
- Hardware: Locksets, Window Blinds, Fasteners, and Bathroom Hardware
- HVAC: A/C, Fans, Heaters, Compressors, and Thermostats
- Lighting: Bulbs, Ballasts, Fixtures, and Ceiling Fans
- Electrical: Wiring Devices, Supplies, Connectors, and Boxes
- Floor Coverings: Wood, Pergo, Vinyl, Tile, and Carpeting Installation Services²
- Paint/Sundries, Painting Accessories, and Wall Repair Supplies
- Molding and Baseboards
- Communications: Phones, Two-Way Radios and Fax Machines
- Power Tools, Hand Tools, and Accessories
- Installation Services³
- Fabrication Services⁴

² See Installation Services

³ See Installation Services

⁴ See Fabrication Services

- Product packages also available (available upon request through a Renovations Specialist)

Products are provided at the U.S. Communities contract price. Volume discounts could apply and may be quoted lower than the standard U.S. Communities contract price.

Project Management:

HD Supply Facilities Maintenance provides project management services to plan, organize, and manage every stage of a project. A dedicated single point of contact with professional expertise will conduct on-site visits to the jobsite (in identified markets), evaluate the scope of the job, identify solutions to meet the unique needs of the project, and establish a Project Plan to meet the goals and objectives of the project. Monthly summaries are available itemizing the products purchased to help with project organization.

Inventory Management:

HD Supply Facilities Maintenance will manage the inventory to keep the project on schedule. We will forecast materials to synchronize with delivery, installation, and production schedules. We will also manage inventory levels throughout the duration of the project to ensure that product quantities are ordered and delivered on time. Monthly summaries are available itemizing the products purchased to help with managing inventory.

Budget Management:

HD Supply Facilities Maintenance will provide budget management services to keep the project on budget. The HDSFM Renovations Specialist will meet with the Customer to understand the overall budget, timeline, and objective and develop a Project Plan to meet these objectives. We will provide both project-based and per-unit pricing to determine job costs. Monthly summaries are available itemizing the products purchased to help with managing the budget.

Credit options are available. HD Supply Facilities Maintenance can extend a line of credit that meets the financial needs of the project.

Green Renovations:

HD Supply Facilities Maintenance can present recommendations on environmentally preferable products while remaining on budget. By installing environmentally preferable products, you can lower operating costs, meet new sustainable mandates and objectives, and possibly earn energy credits or LEED points for your Public Agency facility. Whether the project is a minor upgrade or major capital expenditure improvement, HDSFM can provide products that will help save water and energy. We will assess the facility and propose environmentally preferable alternatives that offer environmental and financial benefit. HDSFM can estimate your return on investment (ROI) by upgrading a facility with environmentally preferable components. HDSFM can also provide utility cost savings, specific to utility costs in the area of the renovation.

HDSFM supplies products certified by ENERGY STAR®, WaterSense, Design for the Environment, Carpet and Rug Institute, and EcoLogo.

HD Supply Facilities Maintenance, through its ideallygreenSM initiative, provides environmentally preferable products and services in the following five environmental categories:

- Energy Efficiency
- Water Conservation
- Hazardous Materials Disposal
- Indoor Environmental Quality
- Waste Reduction

HD Supply Facilities Maintenance understands the importance of knowing what the potential savings could be when you are considering a Sustainable Renovation. The following ROI, Return on Investment, evaluations are available free of charge:

Energy Efficiency:

HD Supply Facilities Maintenance has a selection of energy-saving products such as ENERGY STAR®-qualified appliances, water heaters, condensers, and light fixtures to help meet a facility's sustainability targets. These products will help lower electricity bills and help qualify for utility rebates in your area.

Water Conservation:

HD Supply Facilities Maintenance has a selection of low-flow plumbing products such as faucets, toilets, and showerheads. These products will help save money by reducing a facility's water usage.

Lighting Services:

HD Supply Facilities Maintenance offers a total turnkey Lighting Services package. Our project management team will help identify environmentally preferable lighting products, provide rebate and tax documentation, and recommend recycling programs. HDSFM's Installation Services are available⁵.

Special Order Services

HD Supply Facilities Maintenance can help you save time and money by sourcing hard-to-find items not found in our catalog. We partner with thousands of suppliers and can help you locate the hard-to-find items you need. Our Special Orders team members specialize in a specific product category, providing the expertise needed to help you track down exactly what you are looking for. We can find repair parts for your existing equipment, research and coordinate large quantity orders to ensure timely delivery, and source specialized cabinet doors, drawer fronts, and countertops and many other products to meet your needs. Just provide us with the manufacturer or brand name, model number, and a brief description of the item, and you can rely on our Special Orders team to locate the products you need.

Noncatalog items and volume purchases are nonreturnable. Freight fees apply to most orders.

Training Services

HD Supply Facilities Maintenance can take your staff's technical skills to the next level with training and certification classes. Training courses are geared toward both basic and advanced skill levels. Our team of professional trainers and trade experts, who have a background in facility maintenance, facility management, and vocational education, teach these classes.

Many HDSFM training classes are offered free of charge. There are fees for our Certification classes (EPA and CPO). Deadline to register for classes is three weeks prior to the date of the class. Classes are taught in English, or can be taught in Spanish when requested and based on availability.

Class availability, locations, dates, and times vary by region.

Free Training Classes

- **Air Conditioning Mechanical and Electrical:** This 6 hour course is designed to be a starting place for any HVAC technician no matter his/her skill level. It starts by discussing the different types of air conditioning systems and how they work. This class also covers topics such as preventative maintenance and the troubleshooting skills needed to work on a multi-unit facility.
- **Air Conditioning Refrigerant Service (Recommended EPA Type II or Universal):** This 6 hour class is designed for a student with a little experience under their belt. It is designed to take the rules and regulations learned in achieving a passing score on the EPA certification test and put it into practical use.
- **Electrical:** This 6 hour class is designed to be an overview of electricity and how it works. We will trace the path of the electricity from the house meter through the entire structure. Topics covered include: Safety, National Electrical Code awareness, OSHA awareness, electrical panel service, and common electrical device installation and trouble shooting.
- **Heating – Gas and Electric:** This 6 hour class is to teach technicians the how's and why's of heating systems. It is designed to cover both electric and gas controls and how they work on air handler type systems. Controls on other types of systems can be discussed at the student's request.
- **Conservation Maintenance:** This 3 hour class will address maintenance techniques that can be used to conserve power, water and our environment. Techniques for repairs that keep conservation in mind are at the forefront of discussion in this class.

⁵ See Installation Services

- **Kitchen Appliance Repair:** This 3 hour class is designed as an overview of the refrigerator, dishwasher, and range (gas or electric). The student will learn each of their most common service requests along with their solutions.
- **Laundry Appliance Repair:** This 3 hour class is designed for the maintenance technician that has the responsibility to maintain laundry equipment. We will go over the common repairs for both stand alone and upright residential washers and dryers.
- **Locks and Rekeying:** This 3 hour class is designed to include hands on experience re-keying Kwikset locks. Locksmith tools and Kwikset locks will be provided for use in the class.
- **Make-Ready Maintenance:** This 3 hour class addresses one of the most important roles that a maintenance technician has at an apartment community; getting an apartment ready for a new resident. Topics include: scheduling, prioritizing, observation skills and strategies and solutions to commonly needed repairs.
- **Plumbing:** This 6 hour class is made to counter the problems associated with the most common service requests on site; plumbing. During this course the plumbing system will be discussed starting from the water meter, following the supply line into the building, to where the water comes out of the fixture and down through the drain. We will also go over the installation of fixtures along with drain cleaning, safety and problem diagnosis of toilets.
- **Pool Care Maintenance:** In this 3 hour course the student will become familiar with what it takes to maintain a pool of excellence. Chemicals as well as mechanical aspects will be discussed. (Please note: This class is not a replacement for CPO training and does not carry any national recognition; however it is a good way to prepare for the Certified Pool Operator test as many of the terms and concepts on that test will be discussed.)
- **R-410A Introduction and Overview:** This 3 hour class is designed to answer many questions that have arisen surrounding the change from R-22 to R-410a in all Air Conditioning Systems beginning January 1, 2010. This change has led to many questions surrounding how the new refrigerant will be serviced and how to integrate these systems onto existing facilities. The discussion in this class will address those questions and more.
- **Safety on Site:** The highest priority of a maintenance technician is discussed in this 3 hour class; safety. It is a good introduction to OSHA and the regulations they have designed to keep the maintenance associate healthy. In addition, common sense applications and ideas will be discussed.

Certification Classes

- **EPA Federal Clean Air Act Section 608 - Test Preparation and Certification:** This 6 hour class is an opportunity for the student to become certified by the EPA to purchase and handle refrigerant. A technician must meet this requirement in order to work with refrigerant used in residential and commercial air conditioning systems. This class requires a \$55.00 fee charged by the administering company The ESCO Institute, Inc. for grading and certification (due at the beginning of the class). This class is taught with an open ended format that starts with a review of the preparation manual. After this review is completed the test will be administered by a Proctor for ESCO in accordance with EPA guidelines. Upon completion of the test the student is dismissed for the day. The review will cover all of the information necessary for the student to achieve a passing score on all 4 sections of the examination: Core, I, II, and III. (Please note: This class is not intended to teach any of the skills required to repair refrigerant systems. It is focused on learning the rules and regulations surrounding using refrigerant with the goal being certification.)
- **EPA Federal Clean Air Act Section 608 - Certification Testing Only:** This 3 hour class offers EPA Certification Testing Only. Upon completion of the test the student is dismissed for the day. (Please read the above description as it also pertains to this class except the review and preparation).
- **NSPF Certified Pool Operator (CPO)[®]:** This class, with successful completion, will provide the participant with a nationally recognized certification in pool operation. In recent years, more and more municipalities across the nation have begun requiring formalized training and a qualified certification for operators and owners of public and semi-public pools. The most widely accepted and recognized program of technical certification is the National Swimming Pool Foundation's (NSPF[®]) Certified Pool Operator (CPO[®]). Once a passing test score is achieved, the certification will be registered with the NSPF[®] and the student will receive certification by mail. The certification is good for five years from the date it is issued by the NSPF[®]. The course is taught in 2 days. The cost for the class is \$175.00 per student. This includes the Handbook (which is also available in Spanish upon request). If a student is sent the book prior to the class, and does not attend there is a \$60.00 book fee charged to their account.

1.0 SERVICE PROVIDERS (LABOR):

- 1.1 Contractor shall serve as the single point of contact between Participating Public Agencies and Service Providers.
- 1.2 Contractor shall verify that all Service Providers are fully licensed for the type of work being performed in the respective state(s).
- 1.3 Contractor shall verify each Service Provider maintains at a minimum, the levels of insurance specified under Section 3.6 INSURANCE REQUIREMENTS.
- 1.4 Contractor shall perform a background screen of all Service Providers consisting of (at a minimum):
 - 1.4.1 National Employee Database
 - 1.4.2 SSN Verification
 - 1.4.3 National Criminal Database Check
 - 1.4.4 Two County Search
 - 1.4.5 Sex Offender Search
 - 1.4.6 Annual Review (National Criminal Database)
 - 1.4.7 Two (2) Year Complete Re-Screen and Renewal
 - 1.4.8 Financial Background
- 1.5 All Service Provider employees shall wear a Service Provider's issued picture identification badge at all times.

2.0 PRODUCT CATEGORIES:

This Solicitation is to establish a nationwide purchasing agreement for the acquisition of the following products. The category descriptive examples below are not to be considered restrictive, but rather, provide a general, non-inclusive, description of the category. These are standard use in the residential, commercial, and industrial environments. Your firm may not have the ability to provide all categories.

All products offered shall be new, unused and of the latest design and technology.

The intent is for each Proposer to submit their complete product line so that Participating Public Agencies may order a wide array of product as appropriate for their needs. You may subcontract items your firm does not supply.

- 2.1 **CATEGORY 1: APPLIANCES**
Large appliances: refrigerators, washers, dryers, dishwashing machines, stoves and ovens; TVs, DVR's, small appliances: mixers, toasters, microwave ovens, food processors, disposals, trash compactors, and all ancillary supplies, tools, and components.
- 2.2 **CATEGORY 2: BUILDING MATERIALS**
Lumber (dimensional and timber), millwork, roofing, siding, plywood, paneling, hardwood, trim, molding, fencing, gates, brick, block, doors, windows, bagged goods (concrete, mortar, sand, or asphalt), drywall, rebar, acoustical tiles, rain gutters, garage door openers, insulation, and all ancillary supplies, tools, and components.
- 2.3 **CATEGORY 3: HARDWARE**
Fasteners (nuts/bolts, screws, washers, rivets, nails), builders hardware (hinges, gate hardware, barrel bolts/hasps, corner braces, shelf brackets, closet hardware, springs), threaded rod/steel shapes, anchors, padlocks, lock sets, wheels, casters, ball bearings, rope, chain, metal stock, dry cell batteries, fire extinguishers, signs, cabinet hardware, mail boxes, weatherization products, and all ancillary supplies, tools, and components.

- 2.4 **CATEGORY 4: HEATING, VENTILATION, AND AIR CONDITIONING (HVAC)**
Equipment, package units, evaporative coolers, tools, parts, ducting, air filtration, thermostats, portable and fixed heaters, fans, and all ancillary supplies, tools, and components.
- 2.5 **CATEGORY 5: SPRINKLER/IRRIGATION EQUIPMENT AND SUPPLIES**
Sprinklers, head gates, ports, timers, piping, solvents, and all ancillary supplies, tools, and components.
- 2.6 **CATEGORY 6: JANITORIAL SUPPLIES**
Cleaners, soaps, waxes, strippers, polishes, vacuums, brooms, mops, buckets, gloves, carts, paper goods, and all ancillary supplies, tools, and components.
- 2.7 **CATEGORY 7: LANDSCAPING EQUIPMENT AND SUPPLIES**
Lawn and landscape equipment (gasoline and electric), shovels, rakes, axes, hoes, hoses, nozzles, insect control, herbicides, fertilizers, plants, trees, and all ancillary supplies, tools, and components.
- 2.8 **CATEGORY 8: MOTORS/PUMPS**
Fractional and full horse, starters, pulleys, belts, fans, motor controls, and all ancillary supplies, tools, and components.
- 2.9 **CATEGORY 9: PAINTS AND COATINGS**
All types of paints and coatings, wall paper, caulking, spray equipment, aerosol paints, pressure washers, sand blasters, finishes, abrasives, epoxy, cleaners, drywall supplies, tarps, compounds, adhesives, accessories, and all ancillary supplies, tools, and components.
- 2.10 **CATEGORY 10: PLUMBING**
Equipment, parts, piping and fittings, water heaters, furnaces, disposals, pneumatic piping, filters, commodes, sinks, bathtubs, showers, shower doors, faucets, water conditioning equipment, water dispensing equipment, salt, and all ancillary supplies, tools, and components.
- 2.11 **CATEGORY 11: SWIMMING POOL SUPPLIES**
Pool chemicals, tools, timers, pump/motor units, vacuum equipment, patio furniture, parts, and all ancillary supplies, tools, and components.
- 2.12 **CATEGORY 12: TOOLS, GENERAL PURPOSE, HAND-HELD**
Hand-held (electric, battery, or pneumatic operated), including accessories, automotive type tools, welding equipment, testing and measuring tools, carts and hand trucks, work benches, tool cabinets, ladders, and all ancillary supplies and components.
- 2.13 **CATEGORY 13: TOOLS, POWER TYPE**
Electric or gas operated, mobile or stationary, bench or floor mounted, including accessories, and all ancillary supplies and components.
- 2.14 **CATEGORY 14: WINDOW COVERINGS**
Blinds, shades, screens, window glass, mirrors, parts, and all ancillary supplies, tools, and components.
- 2.15 **CATEGORY 15: HOSPITALITY**
Guest room supplies and appliances, personal care amenities, telephones, bed and bath linens, housekeeping cleaning supplies, public restroom supplies, carts, banquet and conference room supplies, guest room and suite furniture, fixtures, and equipment, pool and patio equipment, and other hospitality supplies.

- 2.16 CATEGORY 16: WATER AND WASTE WATER TREATMENT
Aeration, chart and data recorders, chemical feed, collection systems, flow metering, gauges, grounds maintenance, hose, hydrants, lab chemicals, equipment, and testing, location and leak detection, level and pressure, pipe, plugs, process analysis, pumps, sampling equipment, storm water, tanks, tools, valves, and water treatment.
- 2.17 CATEGORY 17: MISCELLANEOUS
Kitchen and bath cabinets, shelving (metal or wood composite), safety and emergency equipment, first aid supplies, conditioning salt, scaffolding (purchased), safes, packaging supplies, communication supplies, electrical supplies, lighting supplies, and flooring.
- 2.18 CATEGORY 18: IN STORE SERVICES
Including, but not limited to: glass cutting, pipe threading, planning services (flooring and cabinet), verbal technical advice, special orders, rental equipment etc.
- 2.19 CATEGORY 19: INDUSTRIAL PRODUCTS/SERVICES
Bearings, motors, fluid sealing, gearing, power transmissions, pumps, hose fabrication, hydraulic repair, gearbox repair, rubber services, conveyor systems, and other industrial products and services.
- 3.0 PRODUCT ORDERING:
- 3.1 Contractors complete product line (Retail or Wholesale) shall be available for internet ordering 24/7.
- 3.2 Products may be ordered by any of the following methods:

Internet
Will Call (Phone or FAX order)
POS (Point-of-sale)
- 4.0 ON-LINE CATALOG DISCOUNT PRICING:

Contract pricing and category discounts are built in to each customer's initial account set up. This ensures that when a customer logs on to our website at www.hdsuppliesolutions.com to place their orders, they are able to view the entire online catalog of items with their specific contract pricing.

Additionally, features such as Real Time Inventory Check, Saved Lists, Product Recommendations, Order Confirmations, and Shipping Confirmations save our online users time and money by increasing ordering efficiency.
- 5.0 RELATED PRODUCTS AND SERVICES (INSTALLATION, REPAIR AND RENOVATION SERVICES) PRICING:
- 5.1 All Participating Public Agencies shall receive a detailed written quotation for all services to be performed, and product(s) to be provided.
- 5.2 All quotations shall be for a "not to exceed" amount.
- 5.3 As an audit tool, the Contractor(s) shall provide a copy of the most current R.S. Means Bare Cost Data (including any city cost index adjustment) pertaining to all written quotations.

6.0 SUPPLIER MANAGED INVENTORY (CONSIGNMENT):

HD Supply Facilities Maintenance, in partnership with our sister company, Crown Bolt, provides a complete selection of Fasteners, Builders Hardware (Hinges, Gate Hardware, Barrel Bolts/Hasps, Corner Braces, Shelf Brackets, Closet Hardware, Springs, etc), Rope, Chain, Threaded Rod/Steel Shapes.

In addition to providing product, Product Management Services are offered in limited areas and include the following for customer owned inventory: restocking, decontamination, down stocking, set maintenance, and assistance with determining replenishment orders.

Crown Bolt has 4 distribution centers strategically located throughout the United States in Atlanta, GA, Memphis, TN, Carlisle, CA and Stockton, CA. In addition, we have two global distribution centers located in Shanghai, China and Shenzhen, China.

Our Fasteners include both Standard and Metric threads as well as Plain, Zinc, Galvanized, Stainless Steel, Chrome, and Grade 5 & Grade 8 Finishes. We carry Hex Bolts, Carriage Bolts, Lag Screws, Sheet Metal Screws, Machine Screws, Wood Screws, Nuts, Washers and Specialty.

We have over 5,000 items in stock covering all categories. We typically ship within 48 hours of receipt of an order, with delivery typically being made in 7 to 14 days, from receipt of the order. Crown Bolt has an exclusive agreement with Rustoleum on our Galvanized and Stainless Steel Product.

Product Categories Include:

Chrome Fasteners
Grade 2/Carriage Bolts (Zinc)
Grade 5 Bolts
Grade 8 Bolts
Hex Nuts
Hot Dipped Galvanized
Kits
Lag Bolts (Zinc)
Machine Screws (Brass)
Machine Screws (Zinc)
Metric Bolts
Metric Machine Screws
Metric Socket Heads
Metric Washers/Nuts
Nuts
Socket Head Fasteners
Specialty Nuts
Stainless Steel Bolts
Stainless Steel Screws
Stainless Steel Washers/Nuts/Misc
Tapping Screws (Zinc)
Washers
Wood Screws (Brass)
Wood Screws (Zinc)

For our full MRO product lines, VMI and consignment is a program that is being evaluated and considered as a potential future offering.

7.0 WARRANTY:

All repair and renovation services performed by the Contractor shall carry a one (1) year workmanship warranty and all manufacturers' product warranties shall be passed on to the end customer.

8.0 DELIVERY, FREIGHT REQUIREMENTS:

- 8.1 All domestic ground shipments shall be FOB Destination, Freight Prepaid and Included. Any handling fees shall also be included in the pricing.
- 8.2 Should a Participating Public Agency determines that rush shipping or other alternate shipping is required, it shall notify the Contractor. The Contractor shall determine any additional costs associated with such delivery terms and communicate that cost to the Participating Public Agency.
- 8.3 The Proposer shall retain control for carrier selection and payment of freight charges of all goods until received by the requesting Participating Public Agency and the contract coverage completed. The Proposer shall also file all claims for visible or concealed damage. The Participating Public Agency will notify the Proposer of any damaged goods and shall assist the Proposer in arranging for inspection of the goods.
- 8.4 Any requests for local delivery of orders placed at local stores shall be subject to local delivery fees, if applicable.
- 8.5 Shipping and handling fees are allowable to destinations outside the continental U.S.
- 8.6 A packing list or other suitable shipping document shall accompany each shipment and shall include the following:
 - 8.6.1 Contract Serial number
 - 8.6.2 Contractor's name and address
 - 8.6.3 Participating Public Agency's name and address
 - 8.6.4 Participating Public Agency's purchase order number
 - 8.6.5 A description of product(s) shipped, including item number(s), quantity (ies), number of containers and package number(s), as applicable

SUPPLIER INFORMATION

Company

1. Total number and location of sales persons employed by your company in the United States;

HD Supply Facilities Maintenance (HDSFM) has over 600 experienced sales representatives on staff covering the United States, including Government Specialist Representatives in 20+ major markets, and 7 National Account Managers dedicated to State & Local Government and Education Customers for each region of the country.

In addition, we have specialized support staff in our Government Customer Service Center, Inside Sales Department, Account Services, Credit Services, Product Support, Web Support, eBusiness Department, Special Orders, Analytics, and in our Marketing Department which provide support to our Public Agency Customers.

HD Supply Facilities Maintenance currently has 37 Distribution Centers across the United States providing Next Day Delivery to 95% of the county. See attachment E for warehouse listings and addresses.

2. Number and location of support centers ;

In addition to our 37 product Distribution Centers, HD Supply Facilities Maintenance has 5 Customer Service Support Centers that can be reached at 1-800-431-3000, and additionally has a specialized team within the Customer Service Center which is dedicated to Government customers and can be reached at 1-877-610-6912. These support centers are located in San Diego, CA, New Braunfels, TX, Sterling, VA, Indianapolis, IN, and Morrisville, NC. The Contact Center hours are 7am-9pm EST. HDSFM has a highly technical call routing system that allows for automatic overflow transfers to the next available representative, whether customers call the general Customer Service line or the dedicated Government line. Calls may be monitored for training purposes, and all Call Center performance is measured daily on key metrics such as time to answer a call, time spent on each call, and the number of dropped calls. By monitoring these metrics closely, we are able to maintain high standards of service and ensure that we have an adequate number of representatives available to assist customers.

In addition to housing our Customer Service teams, our support centers are also home to other department teams such as Credit Services, Account Services, Web Support, Product Support, eBusiness, Web Support, and many others. By having support centers in multiple locations we are able to ensure reliable continued service to our customers, without service interruption, in the event of an emergency if one of our locations is affected.

Distribution

1. Describe how your company proposes to distribute the Products nationwide.

HD Supply Facilities Maintenance is well positioned to provide the customer with the product they need, when they need it. Our 37 Distribution Centers total 4.7 million square feet under roof and are well stocked with over 24,000 catalog items. We employ over 1700 employees in our Distribution Centers, 600 of them drivers, who go through extensive training and continued quality and safety checks, to ensure that orders are processed quickly, accurately, and safely.

HD Supply Facilities Maintenance processes and ships for next day delivery, orders that are placed by local cut off time. HDSFM utilizes our own employees, not contractors, to pick and pack our products. 95% of all orders are processed for next day delivery. HDSFM has one of the largest distribution and delivery networks in the industry to serve your business needs. Our dedicated fleet of over 600 delivery trucks serves more than 130 markets with same day or next day delivery out of our 37 strategically placed Distribution Centers. Through a combination of our own fleet of trucks, common carrier (UPS and FedEx) and LTL we deliver our product to 95% of the country next day.

To ergonomically design the layout of our Distribution Centers for peak efficiency we use Slot 3D® which helps increase order accuracy and on-time delivery to customers

Key Benefits:

- Reduce order picking time
- Increase on time deliveries by ensuring orders are picked and ready sooner
- Optimize storage equipment
- Optimize DC layout
- Reduce travel distance
- Maximize ergonomic efficiency

Additionally, we utilize “Pick to Voice” technology which provides voice guided instructions for our order pickers, along with product quantity and location verification to maximize order accuracy.

What it does:

- Eliminates the need for paper pick-tickets.
- Combines multiple orders into one efficient pick path.
- Requires “check-digits” to reduce errors with picking and staging.
- Provides real-time data and standards (*Speedometer*) for picker efficiency and accuracy.

Results:

- Improved efficiency (fewer footsteps and faster pick times).
- Error reduction (less re-work and better customer service).
- Actionable feedback on performance (*especially helpful in pick-to-tote environments*).

For delivery routing, we leverage state of the art software from HALO. This allows us to efficiently and effectively build customized delivery routes daily based on the orders received to ensure timely delivery of all orders, view real time driver location and delivery status, and provide electronic proof of delivery.

As a result of employing and continually training the best DC personnel, and by leveraging advanced technology, in 2010 HD Supply Facilities Maintenance delivered over 6.7 million orders with a Fill Rate of 98.41% , with a next day delivery rate of 98.25%, and a pick error rate of less than 1%. These are industry leading metrics on a very large volume of orders processed. This proven superior performance means that you can be assured HDSFM is capable of and committed to serving the needs of Maricopa County and all US Communities Participating Public Agencies to the highest standards possible.

2. Identify all other companies that will be involved in processing, handling or shipping the Product to the end user.

For the 24,000+ items stocked in our Distribution Centers, our own HD Supply Facilities Maintenance employees will be processing and handling the orders. For those orders not delivered on our HDSFM company trucks, orders may be delivered via UPS, FedEx, or LTL carriers.

For Factory Direct items, marked in our catalog and online with the “Factory Direct” phrase and icon, these items will be processed, handled, and shipped directly from the manufacturer or supplier listed in the catalog.

3. State the effectiveness of the proposed distribution in providing the lowest cost to the end user.

By effectively monitoring and managing key DC Operations metrics, HD Supply Facilities Maintenance optimizes operating costs which allows us to keep our product pricing at the most competitive levels possible. Additionally, by offering free freight and no handling charges in the continental U.S. as part of this contract, the end users are further assured that they are benefiting from the lowest cost distribution. These cost savings are especially apparent if you consider the cost of sending a Public Agency employee to pick up items instead of taking advantage of HDSFM’s free next day delivery, which covers 95% of the country. If a Public Agency employee leaves his or her normal work duties to pick up supplies, the additional costs incurred are the fuel cost, the additional vehicle maintenance costs, the wages for the employee for that time period, the delay in completing their normal maintenance or work duties, and the dissatisfaction of those affected by the delay in completing the maintenance work while the employee was

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away shopping for or picking up supplies. Having HDSFM deliver needed supplies saves on both hard and soft costs associated with product procurement.

As a result of employing and continually training the best DC personnel, and by leveraging advanced technology, in 2010 HDSFM delivered over 6.7 million orders with a Fill Rate of 98.41% , with a next day delivery rate of 98.25%, and a pick error rate of less than 1%. These are industry leading metrics on a very large volume of orders processed.

This proven superior performance means that you can be assured HD Supply Facilities Maintenance is capable of and committed to serving the needs of Maricopa County and all US Communities Participating Public Agencies to the highest standards, with the lowest cost to the end user.

4. Provide the number, size and location of your company's distribution facilities, warehouses and retail network as applicable.

Answer – HD Supply Facilities Maintenance currently has 37 regional Distribution Centers (DC) strategically located throughout the continental United States. Below is a complete listing of these locations:

Location	Address	City	St	Zip	SQ. FT.
PHOENIX	6825 W BUCKEYE RD, STE. 1	PHOENIX	AZ	85043	174,769
LA METRO	21651 BAKER PARKWAY	CITY OF INDUSTRY	CA	91789	525,200
SACRAMENTO	3050 RAMCO ST	WEST SACRAMENTO	CA	95691	300,000
SAN DIEGO	7411 GOEN PLACE, STE. A	SAN DIEGO	CA	92120	57,351
HAYWARD/SAN FRANCISCO	2720 W WINTON AVE	HAYWARD	CA	94545	35,460
DENVER	11700 EAST 47TH AVENUE	DENVER	CO	80239	136,809
MIAMI	2701 SW 32ND AVENUE	PEMBROKE PARK	FL	33023	46,498
ORLANDO	3881 OLD WINTER GARDEN RD.	ORLANDO	FL	32805	79,000
TAMPA	6850 FIRST PARK BLVD. STE 150	LAKELAND	FL	33805	240,000
* JACKSONVILLE	8600 JESS B. SMITH CT., STE K	JACKSONVILLE	FL	32219	24,500
ATLANTA	1950 N NORCROSS TUCKER RD	NORCROSS	GA	30071	378,760
CHICAGO	635 C NORTH WEST AVE	NORTHLAKE	IL	60164	267,265
INDIANAPOLIS	5201 PARK EMERSON DR., STE. H	INDIANAPOLIS	IN	46203	75,636
NEW ORLEANS	300 JEFFERSON HWY, STE 901	JEFFERSON	LA	70121	27,845
BOSTON	100 MEADOW RD BUILDING 100	BOSTON	MA	02136	150,000
BALTIMORE	1020 AIRPORT 100 WAY, STE B	HANOVER	MD	21076	156,401
DETROIT	12096 MERRIMAN ROAD	LIVONIA	MI	48150	30,000
MINNEAPOLIS	3900 50th AVENUE NORTH, STE 200	BROOKLYN CENTER	MN	55429	26,359
KANSAS CITY	1120 SALINE ST	N. KANSAS CITY	MO	64116	31,178
ST. LOUIS	13345 LAKEFRONT DR.	EARTH CITY	MO	63045	79,100
CHARLOTTE	10215-A RIDGE CREEK DR #3	CHARLOTTE	NC	28273	130,000
RALEIGH	9200 GLOBE CENTER DR. STE. 110	MORRISVILLE	NC	27560	50,988
NEW JERSEY	1100 JOHN GALT WAY STE 1	BURLINGTON	NJ	8016	319,377
LAS VEGAS	4825 EAST CHAYENNE RD, BLDG A	LAS VEGAS	NV	89115	100,000
CLEVELAND	30311 EMERALD VALLEY PKWY	GLENWILLOW	OH	44139	140,639
COLUMBUS	2350 INTERNATIONAL STREET	COLUMBUS	OH	43228	35,913

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OKLAHOMA	11301 PARTNERSHIP DR., STE C	OKLAHOMA	OK	73131	23,000
PORTLAND	6713 SW BONITA ROAD, STE 210B	TIGARD	OR	97224	20,000
NASHVILLE	1201 ANTIOCH PIKE	NASHVILLE	TN	37211	31,015
AUSTIN	4401 FREIDRICH LANE # 405	AUSTIN	TX	78744	75,051
DALLAS	550 LAKESIDE PARKWAY, SUITE 100	FLOWER MOUND	TX	75028	355,621
HOUSTON	8518 W. LITTLE YORK BLDG 6	HOUSTON	TX	77040	211,688
SAN ANTONIO	5755 TRI COUNTY PKWY	SCHERTZ	TX	78154	94,550
SALT LAKE CITY	1972 SOUTH 4370 WEST, STE. #H	SALT LAKE CITY	UT	84104	20,000
NEWPORT NEWS	2101 ALUMINUM AVE	NEWPORT NEWS	VA	23661	30,000
RICHMOND	1100 TECHNOLOGY PARK DR.	GLEN ALLEN	VA	23059	50,988
SEATTLE	20625 59 TH PLACE SOUTH	KENT	WA	98032	264,979

* Jacksonville location will be opening in the Summer of 2011

5. State the company's standard delivery time and any options, including desktop delivery costs, for expediting delivery and return policies.

HDSFM standard delivery is next day for 95% of the country. For limited areas, we offer same day delivery upon request.

For the remaining 5% of our customers in 2 or 3-day shipping areas we offer priority overnight service. Any additional charge for this expedited shipping service is quoted at the time of order.

* For Hawaii Deliveries only: Trans Pacific lead time varies and can be up to 14 business days after receipt of the order. Orders placed on Friday and Monday sail out on Wednesday. Orders placed Tuesday through Thursday sail out on Saturday.

Customers do not pay any freight charges to the Main Island but will incur freight charges for shipments going to the other islands once the order has been delivered to the main island of Oahu. Freight charges will be calculated from Oahu to the other islands.

If the item is +FREIGHT customer will be charged freight from the Los Angeles Distribution Center to the end destination including Oahu.

Will Call Order Pick Up:

We also offer Will-Call pick up at all of our 37 distribution centers. Orders are ready for pick up one hour after the order is received.

Returns Policy:

We've developed our Hassle-Free Return Policy to make returns as easy as possible for you. We accept product back in its original packaging up to 90 days from the date of purchase and include an HDSFM Driver Return label or an Authorized Return Service (ARS) label on all returnable shipments. To return merchandise, use the HDSFM Driver Return label or ARS label included with your package. Please complete the information, reseal your unused merchandise in the box, and place the new label over the original shipping label. Give your package with the HDSFM Driver Return label to an HDSFM driver or your package with the ARS label to a UPS driver. Please retain your UPS tracking information from your ARS label or your pickup slip from the HDSFM driver for future reference. Please note that if you paid freight to receive an item, freight charges may apply to return the item. Certain items may not be returnable or may have specific return instructions; please see below before you make your return. If you have questions about our Hassle-Free Return Policy, please call us at 1-866-455-8901.

Hazmat Returns

Hazardous material, such as fire extinguishers, refrigerant, paint, and gas powered motors, identified with the Hazmat icon require special handling and are subject to additional freight charges. You will be notified of any charges. Please call 1-866-455-8901 for more information. Hazmat items are not returnable because of federal safety restrictions.

Damaged Items

If your package arrived damaged in transit, please note the damage next to your signature at the time of delivery. If your package had concealed damage, please call 1-866-455-8901 within 3 business days of receipt. Defective Items If you receive an item that is defective, please call 1-866-455-8901. We will advise you of how to proceed. Please note, some items carry a manufacturer's warranty and require that you contact the manufacturer directly.

Shortages and Fulfillment Errors

If your order arrived short an item at the time of delivery, please note the shortage next to your signature. If you notice a shortage upon opening your package or if your order was fulfilled incorrectly, please call 1-866-455-8901 within 3 business days of receipt.

Shipped Freight Carrier

If you are making a return and your items were shipped via freight carrier, please call 1-866-455-8901 within 3 business days of receipt.

Special Orders

Noncatalog items and volume purchases are nonreturnable.

Cancellation Fees

Cancellation fees may apply on quoted volume, customized, or noncatalog orders.

Customized Orders

Customized orders including fabricated, special order, and custom made-to-order factory direct items are nonreturnable.

Factory Direct Orders

Damaged or shorted factory direct items must be reported to HD Supply Facilities Maintenance within 3 business days. Custom made-to-order factory direct items are nonreturnable. Some factory direct items are nonreturnable. See product descriptions for details. Refused or cancelled orders are subject to restocking fees and return freight charges.

Warranty Items

Warranty items are nonreturnable. For additional warranty information, refer to the product page where the item is featured. If you have any questions about returning items under warranty, please call 1-866-455-8901.

Shipped Outside the Continental U.S.

Items shipped outside the continental U.S. are nonreturnable.

Warranty Disclaimer/Limitation of Liability

HD Supply Facilities Maintenance does not provide any warranty for the goods it supplies, but shall pass through any transferable manufacturer's standard warranties. HDSFM excludes and disclaims all other express and implied warranties, including, but not limited to, all implied warranties of merchantability fitness for a particular purpose. To the extent not prohibited by applicable law, in no event, whether in contract, warranty, indemnity, tort (including, but not limited to, negligence), strict liability or otherwise, shall HDSFM or its affiliates be liable for (a) Any Incidental, indirect, punitive, special, consequential or similar damages, even if such damages were foreseeable or caused by HDSFM, (b) Any claim that properly is a claim against the manufacturer, or (c) Any amount exceeding the amount paid for goods that are subject of such claim(s). All claims must be brought within one year of accrual of cause of action.

6. State restocking fees for products returned after thirty days.

HD Supply Facilities Maintenance does not charge a re-stocking fee for stocked merchandise that is returned within the 90 day policy. As explained in section 5 (Distribution) above.

- **ADA Approved Items Available** - Complies with ADA standards. Items with this symbol meet the standards required by the Americans with Disabilities Act



- **Made in the USA Items Available** - We come to market with thousands of strong product offerings that are competitively priced and made in America



This guarantee covers orders placed with HD Supply, Multifamily Solutions; HD Supply, Hospitality Solutions; HD Supply, Maintenance Solutions; HD Supply, Government Solutions; and HD Supply, Healthcare Solutions. Specially marked items in this catalog are guaranteed to be in stock through March 25, 2012. If the item is not in stock at the time your order is placed, you will be entitled to receive a credit for HDSFM merchandise equal to the item price up to \$100 per item. Call **1-800-563-9012** for details. Claims must be made within 14 days from the date the order ships. In the event an In-Stock Guarantee item is back-ordered and then cancelled before it is shipped, a credit will not be issued. Each customer is entitled to receive one credit per product number, per customer, per 30-day period. Offer is not valid for special orders. In the event an item is discontinued, we will inform you of the replacement item at the time of purchase; the replacement item will be included in this guarantee. HD Supply Facilities Maintenance reserves the right to discontinue this program or modify guaranteed items at any time. Customers will be notified of any changes at the time of order.

Services

HD Supply Facilities Maintenance will provide services that include: Installations, Renovations, Fabrications, Special Orders, and Customer Training; additionally, fastener inventory management as detailed under 2.11 Supplier Managed Inventory.

HDSFM is licensed to do business as a General Contractor for Installation Services in the following states:

- State of Arizona – License # ROC253525
- State of California – License # 932802
- State of Florida – License # CBC1258230
- State of Georgia – License # GCLT-CO000064
- State of Maryland – License # 128323
- State of Nevada – License # 0073341
- State of Oregon – License # 177360
- State of Virginia – License # 2705134125
- State of Washington – License # HDSUOPSF894DD

HDSFM also performs Installation Services in the states listed below where a General Contractor’s License is not required. Licensing requirements for Subcontractors that HD Supply Facilities Maintenance employs in these states is managed, monitored, verified, and kept on file to ensure that Subcontractors have the proper licensing required for the particular State where they are performing work.

- State of Colorado
- State of Connecticut
- State of Delaware
- Washington, DC
- State of Idaho
- State of Illinois

State of Indiana
State of Iowa
State of Kansas
State of Kentucky
State of Maine
State of Massachusetts
State of Michigan
State of Minnesota
State of Missouri
State of Montana
State of Nebraska
State of New Hampshire
State of New Jersey
State of New York
State of Ohio
State of Oklahoma
State of Pennsylvania
State of Rhode Island
State of South Dakota
State of Texas
State of Vermont
State of Wisconsin
State of Wyoming

1. Describe those services that are performed by your company versus those that are performed by subcontractors.

Installations Services: labor is performed by Subcontractors, project management is performed by HD Supply Facilities Maintenance employees.

Fabrication Services, Special Order Services, Renovation Services (project management), Customer Training Services and Fastener Inventory Management Services are performed by HD Supply Facilities Maintenance employees.

2. Describe the process and requirements of qualifying in-house personnel and subcontractors who will be performing services for your company. Include details on the types of background screening performed and any other required qualifications.

Answer – Prospective Installers must provide copies of any licenses or certificates required. Licenses must be current and up to date. They also must provide General Liability, Automobile Liability and Workers Compensations certificates of insurance. Principals of subcontractors undergo a criminal, motor vehicle and financial background check. All employees of subcontractors doing work for HDSFM undergo a criminal and motor vehicle background check. In cases where the Customers project requires additional screening such as Sex Offender screening, these checks are performed on those who will be performing the work, prior to the start of the project.

Internal positions are filled by qualified individuals using the HD Supply Facilities Maintenance interview and hiring process which also includes drug testing and background checks on all potential employees.

3. Describe your ongoing quality control processes to ensure qualified in-house personnel and subcontractors.

HDSFM uses the Quickbase Project Management system to maintain subcontractor lists and personnel as well as insurance renewal information. Additionally, HDSFM inspects the work of our Installers during the project and after the project has been completed to ensure the highest standards possible are met.

For our Fabrication Services, Special Order Services, Renovation Services (project management), Customer Training Services and Fastener Inventory Management Services, which are all provided by HDSFM employees, we employ our internal system of performance management which includes goal

setting, training, monitoring of key metrics, and periodic review of performance goals to ensure peak performance of all associates.

4. If Supplier offers installation services or renovation services, provide 3 references of Public Agencies for which services have been performed. Include complete contact information, a description of products provided and services performed, total dollar amount of product and total dollar amount of services performed.

Please review attachment C-1.

Administration

1. Describe your company's capacity to employ EDI, telephone, Internet, with a specific proposal for processing orders under the Master Agreement. State which forms of ordering allow the use of a procurement card and the accepted banking (credit card) affiliation.

HDSFM accepts the following forms of payment for all order types including phone orders, fax orders, internet orders, and email orders: Government Procurement cards, Visa, MasterCard, American Express, Discover, HD Supply Account, Government Purchase Orders (PO's), Government Blanket Purchase Agreements (BPA's), SmartPay, and Electronic Funds Transfer (EFT).

Ordering under the Master Agreement begins with setting up a new customer's account, or converting an existing customer's account, and linking them to the Master Agreement in our system after verification of their U.S. Communities registration has been performed by our Account Services Department. Once a customer's account has been linked to the U.S. Communities Master Agreement in the system, all orders will be processed through this linkage, unless the customer instructs us otherwise.

Phone, Fax and Email Order Processing

HDSFM operates a 600+ seat multi-site contact center with sophisticated and redundant contact center technology. Orders can be received via phone, fax, email, and mail and procurement cards are easily accepted. Currently over 7 million contacts per year are processed and the system is highly scalable. The contact center operates on an Aspect Call Management System and can seamlessly route calls from the cloud to end agents in any site or in home agents via detailed call control tables. Avaya middleware provides Computer Telephony Integration (CTI) linking caller information to ERP system data and allowing for Intelligent Call Routing(ICR) capability and automated customer identification(screen pop). Real time monitoring of service levels is conducted in Aspect Real Time Director and multiple control reports are produced daily from Aspect Data Mart. Faxes are also linked to Avaya middleware for ICR capability and are managed in digital format in Right Fax. Right Fax allows for controlled processing, reporting and storage of fax images. Kana Email Management is used for routing, processing, reporting and storage of all email contacts. Resource planning is completed by a dedicated workforce management team on both a long term and real time basis to ensure service levels on all contact types are held within requirements. The workforce management team utilizes Aspect EWFM to forecast volume, predict staffing, plan schedules, and manage real time adherence. The contact center also employs an extensive quality monitoring program supported by NICE Systems Quality Monitoring. An extensive training program provides classroom instruction and training is also conducted in a Learning Management System(LMS) while documentation is shared in a collaboration tool, Support Central. All orders regardless of contact medium are processed into SAP with control of orders from order to billing.

Online Order Processing

HDSFM can facilitate all forms of electronic messaging, including EDI. We have the ability to integrate with any external purchasing or payables application and support a wide variety of transport protocols. We utilize a cloud solution that delivers real-time integration that is secure, reliable, and highly scaleable. In addition to our cloud solution for purchase orders, order updates, and invoices, we maintain additional messaging services that provide real-time price and availability updates. The combination of these services ensures customers can make purchasing decisions based on the most up-to-date information available and that orders and invoices are processed in real-time.

For customers interested in utilizing an e-procurement solution that connects electronically with HDSFM, we provide electronic catalogs for hosting within other applications and also enable punch-out catalogs if required. Punch-out catalogs can be customized with unique parts and pricing and can facilitate custom workflow rules for order approvals.

Internet ordering is available via hdsupplysolutions.com. Customers may view items through a traditional online catalog or utilize our Virtual Catalog which allows customers to view the printed catalog online. The website features the functionality you'd expect from a leading ecommerce storefront. Customers have the ability to purchase online, create unlimited saved lists, check inventory without having to add items to the cart, receive real-time price and availability updates, and receive real-time messaging during checkout identifying replacement parts and parts with shipping restrictions and/or substitutions such as Ability One parts.

All customers have the option of receiving emailed order confirmations and shipping notifications to keep them abreast of the order status on the orders they have placed online. Customers can also opt to receive the same emails for all orders placed at their facility, giving them access to important information on all shipments to their facility.

All forms ordering allow the use of procurement cards.

2. Describe your company's internal management system for processing orders from point of customer contact through delivery and billing. Please state if you use a single system or platform for all phases of ordering, processing, delivery and billing.

Phone, Fax, and Email Ordering (including internal management system details)

HDSFM operates a 600+ seat multi-site contact center with sophisticated and redundant contact center technology. Orders can be received via phone, fax, email, and mail and procurement cards are easily accepted. Currently over 7 million contacts per year are processed and the system is highly scalable. The contact center operates on an Aspect Call Management System and can seamlessly route calls from the cloud to end agents in any site or in home agents via detailed call control tables. Avaya middleware provides Computer Telephony Integration (CTI) linking caller information to ERP system data and allowing for Intelligent Call Routing(ICR) capability and automated customer identification(screen pop). Real time monitoring of service levels is conducted in Aspect Real Time Director and multiple control reports are produced daily from Aspect Data Mart. Faxes are also linked to Avaya middleware for ICR capability and are managed in digital format in Right Fax. Right Fax allows for controlled processing, reporting and storage of fax images. Kana Email Management is used for routing, processing, reporting and storage of all email contacts. Resource planning is completed by a dedicated workforce management team on both a long term and real time basis to ensure service levels on all contact types are held within requirements. The workforce management team utilizes Aspect EWFM to forecast volume, predict staffing, plan schedules, and manage real time adherence. The contact center also employs an extensive quality monitoring program supported by NICE Systems Quality Monitoring. An extensive training program provides classroom instruction and training is also conducted in a Learning Management System(LMS) while documentation is shared in a collaboration tool, Support Central.

All orders regardless of contact medium are processed into SAP with control of orders from order to billing.

Online Ordering

In addition to the in depth description related to online order processing provided above in Section 1.0 under Administration, the following details are included for further clarification.

Online ordering is facilitated through a best-in-class ecommerce application that is fully integrated with the primary back-end systems. All systems are hosted within our network and therefore allow HDSFM to have full control over performance and functionality. Orders entered via hdsupplysolutions.com are processed in real-time and follow the same process as phone orders for delivery and billing.

Orders received electronically via external third party purchasing applications are processed real-time. Immediately after an order is received, an acknowledgement is sent to the respective purchasing application indicating that the order has been received. Once an order has shipped, an electronic order update is sent with the shipping status of all items contained on the order. An electronic invoice is available on all orders and can be modified to fit the customers' needs.

Delivery

HD Supply Facilities Maintenance processes and ships for next day delivery, orders that are placed by local cut off time to 95% of the country. Our ordering platform is integrated with our warehouse systems to provide a seamless and efficient transition to picking, packing, and shipping once an order has been processed. HDSFM utilizes our own employees, not contractors, to pick and pack our products. HDSFM has one of the largest distribution and delivery networks in the industry to serve your business needs. Our dedicated fleet of over 600 delivery trucks serves more than 130 markets with same day or next day delivery out of our 37 strategically placed Distribution Centers. Through a combination of our own fleet of trucks, common carrier (UPS and FedEx) and LTL we deliver our product to 95% of the country next day.

To ergonomically design the layout of our Distribution Centers for peak efficiency we use Slot 3D® which helps increase order accuracy and on-time delivery to customers

Key Benefits:

- Reduce order picking time
- Increase on time deliveries by ensuring orders are picked and ready sooner
- Optimize storage equipment
- Optimize DC layout
- Reduce travel distance
- Maximize ergonomic efficiency

Additionally, we utilize "Pick to Voice" technology which provides voice guided instructions for our order pickers, along with product quantity and location verification to maximize order accuracy.

What it does:

- Eliminates the need for paper pick-tickets.
- Combines multiple orders into one efficient pick path.
- Requires "check-digits" to reduce errors with picking and staging.
- Provides real-time data and standards (*Speedometer*) for picker efficiency and accuracy.

Results:

- Improved efficiency (fewer footsteps and faster pick times).
- Error reduction (less re-work and better customer service).
- Actionable feedback on performance (*especially helpful in pick-to-tote environments*).

For delivery routing, we leverage state of the art software from HALO. This allows us to efficiently and effectively build customized delivery routes daily based on the orders received to ensure timely delivery of all orders, view real time driver location and delivery status, and provide electronic proof of delivery.

For the 24,000+ items stocked in our Distribution Centers, our own HD Supply Facilities Maintenance employees will be processing and handling the orders. For those orders not delivered on our HDSFM company trucks, orders may be delivered via UPS, FedEx, or LTL carriers.

For Factory Direct items, marked in our catalog and online with the "Factory Direct" phrase and icon, these items will be processed, handled, and shipped directly from the manufacturer or supplier listed in the catalog.

As a result of employing and continually training the best DC personnel, and by leveraging advanced technology, in 2010 HDSFM delivered over 6.7 million orders with a Fill Rate of 98.41% , with a next day delivery rate of 98.25%, and a pick error rate of less than 1%. These are industry leading metrics on a very

large volume of orders processed. This proven superior performance means that you can be assured HDSFM is capable of and committed to serving the needs of Maricopa County and all US Communities Participating Public Agencies to the highest standards possible.

Billing

An automated nightly process is used to send an electronic file of the prior day's order activity to our third party provider, Billtrust®, who uses state-of-the-art billing technology to processes our invoices and monthly statements. Invoices and monthly statements are sent via USPS or electronically depending on the customer's preference. To provide increased flexibility and efficiency, we offer online access to copies of invoices and statements through Invoice Gateway provided by Billtrust® free of charge. This also offers customers the opportunity to choose a more sustainable alternative to paper invoicing, to help meet their own sustainability goals and objectives. To further decrease costs at the customer level, customers can provide HDSFM with their specific General Ledger codes by product to be displayed on their invoices, therefore saving time and money in their own invoice and budget reconciliation process.

Order confirmations and shipping notifications are available via email and can be limited to only orders placed by the specific individual on hdsupplysolutions.com or for all orders at their facility. For integrated partners, order status is provided electronically and can include invoices on request.

Within the public agency segment, e-commerce activities represent over forty percent of total revenue with some agencies' e-commerce penetration surpassing ninety percent.

The table below illustrates our experience with the software specifically requested in this section. To date, we have not had any customers request Lawson or School Dude, however we are confident that such a request could be accommodated as we are able to integrate with most industry leading applications.


3. Describe your company's implementation and success with existing multi-state cooperative purchasing programs, if any, and provide the entity's name(s), contact person(s) and contact information as reference(s).

HD Supply Facilities Maintenance has demonstrated the ability to successfully implement a multi-state cooperative purchasing program with US Communities as part of contract 05091 for Wholesale Maintenance, Repair, and Operating Supplies, over the past 5+ years. We've greatly increased awareness of the US Communities program and of HD Supply Facilities Maintenance amongst Public Agencies nationwide, resulting in tremendous incremental sales growth each year through the contract, and increased saving to Public Agencies. During that time, we continually enhanced the training of our team members and our marketing efforts of the US Communities program to promote the benefits of using a compliant cooperative contract that has been competitively solicited through a Lead Public Agency. Additionally, we've continued to add team members in a full time capacity every year to promote the contract and to ensure that we are proactively providing the support that our Public Agency customers deserve. During our Quarterly Supplier Reviews with the Sponsoring Agency and US Communities, HDSFM has consistently been rated well in all facets of performance. We are experienced in and committed to going above and beyond to make this multi state cooperative purchasing program with US Communities a success, resulting in the best possible value to Public Agencies.

Contact person:
Chris Robb
National Operations Manager
Tel: (571) 243-1651
Fax: (540) 659-9918
Email: crobb@uscommunities.org

Environmental

1. Provide a brief description of any company environmental initiatives, including any green products and certifications to be available through your company.

HD Supply Facilities Maintenance, through its ideallygreenSM initiative, marked with the following symbol: , provides environmentally preferable products and services in the following five environmental categories:

- Energy Efficiency
- Water Conservation
- Hazardous Materials Disposal
- Indoor Environmental Quality
- Waste Reduction

HDSFM supplies products certified by ENERGY STAR®, WaterSense, Design for the Environment, Carpet and Rug Institute, and EcoLogo



VENDOR NAME:	HD Supply Facilities Maintenance, Ltd.		
	QUANTITY OF RETAIL STORES IN THIS STATE	QUANTITY OF WHOLESALE WAREHOUSE(S) IN THIS STATE	WAREHOUSE LOCATIONS (CITY)
ALABAMA		N/A	
ALASKA		N/A	
ARIZONA		1	PHOENIX
ARKANSAS		N/A	
CALIFORNIA		4	CITY OF INDUSTRY, SACRAMENTO, SAN DIEGO & HAYWARD
COLORADO		1	DENVER
CONNECTICUT		N/A	
DELAWARE		N/A	
FLORIDA		4	JACKSONVILLE (Will be opening the Summer of 2011), PEMBROKE PARK, ORLANDO & LAKELAND
GEORGIA		1	NORCROSS
HAWAII		N/A	
IDAHO		N/A	
ILLINOIS		1	NORTHLAKE
INDIANA		1	INDIANAPOLIS
IOWA		N/A	
KANSAS		N/A	
KENTUCKY		N/A	
LOUISIANA		1	JEFFERSON
MAINE		N/A	
MARYLAND		1	HANOVER
MASSACHUSETTS		1	BOSTON
MICHIGAN		1	LIVONIA
MINNESOTA		1	BROOKLYN CENTER
MISSISSIPPI		N/A	
MISSOURI		2	NORTH KANSAS CITY & EARTH CITY
MONTANA		N/A	
NEBRASKA		N/A	
NEVADA		1	LAS VEGAS
NEW HAMPSHIRE		N/A	
NEW JERSEY		1	BURLINGTON
NEW MEXICO		N/A	
NEW YORK		N/A	

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NORTH CAROLINA		2	CHARLOTTE & MORRISVILLE
NORTH DAKOTA		N/A	
OHIO		2	GLEN WILLOW & COLUMBUS
OKLAHOMA		1	OKLAHOMA CITY
OREGON		1	TIGARD
PENNSYLVANIA		N/A	
RHODE ISLAND		N/A	
SOUTH CAROLINA		N/A	
SOUTH DAKOTA		N/A	
TENNESSEE		1	NASHVILLE
TEXAS		4	AUSTIN, FLOWER MOUND, HOUSTON & SCHERTZ
UTAH		1	SALT LAKE CITY
VERMONT		N/A	
VIRGINIA		2	NEWPORT NEWS & GLEN ALLEN
WASHINGTON		1	KENT
WEST VIRGINIA		NA	
WISCONSIN		NA	
WYOMING		NA	

ATTACHMENT C
ARRA STANDARD TERMS AND CONDITIONS
FOR CONTRACTS AND GRANTS

If a contract or grant involves the use of funds from the federal American Recovery and Reinvestment Act of 2009, Pub. L. 111-5 ("Recovery Act"), the following terms and conditions apply. As used in this Section, "Contractor/Grantee" means the contractor or grantee receiving Recovery Act funds from Maricopa County ("County") under this agreement.

1. *The Contractor/Grantee specifically agrees to comply with each of the terms and conditions contained herein.*
2. *Contractor/Grantee understands and acknowledges that the federal stimulus funding process is still evolving and that new requirements for Recovery Act compliance may still be forthcoming from federal government, State of Arizona, and Maricopa County. Accordingly, Contractor/Grantee specifically agrees that both it and subcontractors/subgrantees will comply with all such requirements during the contract period.*

AVAILABILITY OF FUNDING

Contractor/Grantee agrees that programs supported with temporary federal funds made available from the Recovery Act may not be continued with Maricopa County financed appropriations once the temporary federal funds are expended.

BUY AMERICA REQUIREMENT

Contractor/Grantee agrees that pursuant to Section 1605 of Title XV of the Recovery Act, neither Contractor/Grantee or its subcontractors/subgrantees will use Recovery Act funds for a project for the construction, alternation, maintenance, or repair of a public building or public work unless all of the iron, steel and manufactured goods used in the project are produced in the United States in a manner consistent with United States obligations under international agreements. This requirement shall be applied unless the use of alternative materials has been approved by a federal agency pursuant to Section 1605.

CONFLICTING REQUIREMENTS

Contractor/Grantee agrees that, to the extent Recovery Act requirements conflict with Maricopa County requirements, the Recovery Act requirements shall control.

FALSE CLAIMS ACT

Contractor/Grantee agrees that it shall promptly refer to an appropriate federal inspector general any credible evidence that a principal, employee, agent, subgrantee, subcontractor or other person has submitted a claim under the federal False Claims Act, as amended, 31 U.S.C. §§3729-3733, or has committed a criminal or civil violation of laws pertaining to fraud, conflict of interest, bribery, gratuity, or similar misconduct involving those funds.

ENFORCEABILITY

Contractor/Grantee agrees that if Contractor/Grantee or one of its subcontractors/subgrantees fails to comply with all applicable federal and state requirements governing the use of Recovery Act funds, Maricopa County may withhold or suspend, in whole or in part, funds awarded under the program, or recover misspent funds following an audit. This provision is in addition to all other remedies available to Maricopa County under all applicable state and federal laws.

INSPECTION OF RECORDS

Contractor/Grantee agrees that it shall permit the United States Comptroller General or his representative or the appropriate inspector general appointed under section 3 or 8G of the federal Inspector General Act of 1978, as amended, 5 U.S. App. §§3 and 8(g), or his representative to: (1) examine any records that directly pertain to, and involve transactions relating to, this contract; and (2) interview any officer or employee of Contractor/Grantee or any of its subcontractors/subgrantees regarding the activities funded with funds appropriated or otherwise made available by the Recovery Act.

JOB POSTING REQUIREMENTS

Section 1512 of the Recovery Act requires states receiving stimulus funds to report on jobs created and retained as a result of the stimulus funds. Contractors/Grantees who receive Recovery Act funded contracts are required to post jobs created and retained as a result of stimulus funds on the State of Arizona website at (www.azrecovery.gov).

PROHIBITION ON USE OF RECOVERY ACT FUNDS

Contractor/Grantee agrees that none of the funds made available under this contract may be used for any casino or other gambling establishment, aquarium, zoo, golf course, swimming pools, or similar projects.

REPORTING REQUIREMENTS

Pursuant to Section 1512 of Title XV of the Recovery Act, entities receiving Recovery Act funds must submit a report to the federal government no later than ten (10) calendar days after the end of each calendar quarter. This report must contain the information outlined below. Accordingly, Contractor/Grantee agrees to provide the County with the following information in a timely manner:

- a. The total amount of Recovery Act funds received by Contractor/Grantee during the Reporting Period;
- b. The amount of Recovery Act funds that were expended or obligated during the Reporting Period;
- c. A detailed list of all projects or activities for which Recovery Act funds were expending or obligated, including:
 - i. the name of the project or activity;
 - ii. a description of the project or activity;
 - iii. an evaluation of the completion status of the project or activity; and
 - iv. an estimate of the number of jobs created and the number of jobs retained by the project or activity;
- d. For any subcontracts or subgrants equal to or greater than \$25,000:
 - i. The name of the entity receiving the subaward;
 - ii. The amount of the subaward;
 - iii. The transaction type;
 - iv. The North American Industry Classification System (NAICS) code or Catalog of Federal Domestic Assistance (CFDA) number;
 - v. Program source;
 - vi. An award title descriptive of the purpose of each funding action;
 - vii. The location of the entity receiving the subaward;
 - viii. The primary location of the subaward, including the city, state, congressional district and country; and
 - ix. A unique identifier of the entity receiving the sub-award and the parent entity of Contractor/Grantee, should the entity be owned by another.
 - x. The names and total compensation of the five most highly compensated officers of the company if it received: 1) 80% or more of its annual gross revenues in Federal awards; and 2) \$25M or more in annual gross revenue from Federal awards.

- e. For any subcontracts or subgrants of less than \$25,000 or to individuals, the information required in d may be reported in the aggregate and requires the certification of an authorized officer of Contractor/Grantee that the information contained in the report is accurate.
- f. Any other information reasonably requested by the County or required by state or federal law or regulation. Standard data elements and federal instructions for use in complying with reporting requirements under Section 1512 of the Recovery Act, are pending review by the federal government, and were published in the Federal Register, 74 Federal Register, 14824 (April 1, 2009), and are to be provided online at www.FederalReporting.gov.

SEGREGATION OF FUNDS

Contractor/Grantee agrees that it shall segregate obligations and expenditures of Recovery Act funds from other funding. No part of funds made available under the Recovery Act may be comingled with any other funds or used for a purpose other than that of making payments for costs specifically allowable under the Recovery Act.

SUBCONTRACTOR REQUIREMENTS

Contractor/Grantee agrees that it shall include these standard terms and conditions, including this requirement, in any of its subcontracts or subgrants in connection with projects funded in whole or in part with funds available under the Recovery Act.

WAGE REQUIREMENTS

Contractor/Grantee agrees that, in accordance with Section 1606 of Title XVI of the Recovery Act, both it and its subcontractors shall fully comply with this section in that, notwithstanding any other provision of law, and in a manner consistent with the other provisions of the Recovery Act, all laborers and mechanics employed by contractors and subcontractors on projects funded in whole or in part with funds available under the Recovery Act shall be paid wages at rates not less than those prevailing on projects of a character similar in the locality, as determined by the United States Secretary of Labor in accordance with Subchapter IV of Chapter 31 of Title 40 of the United States Code. The Secretary of Labor's determination regarding the prevailing wages applicable in the State of Arizona are located at: www.gpo.gov/davisbacon/AZ.html.

WHISTLEBLOWER PROTECTION

Contractor/Grantee agrees that both it and its subcontractors/subgrantees shall comply with Section 1553 of the Recovery Act, which prohibits all non-federal Contractor/Grantees of Recovery Act funds, including Maricopa County, and all contractors and grantees of Maricopa County, from discharging, demoting or otherwise discriminating against an employee for disclosures by the employee that the employee reasonably believes are evidence of (1) gross mismanagement of a contract or grant relating to Recovery Act funds; (2) a gross waste of Recovery Act funds; (3) a substantial and specific danger to public health or safety related to the implementation or use of Recovery Act funds; (4) an abuse of authority related to implementation or use of Recovery Act funds; or (5) a violation of law, rule, or regulation related to an agency contract (including the competition for or negotiation of a contract) or grant, awarded or issued relating to Recovery Act funds. In addition, Contractor/Grantee agrees that it and its subcontractors/subgrantees shall post notice of the rights and remedies available to employees under Section 1553 of Title XV of the Recovery Act.

FEMA STANDARD TERMS AND CONDITIONS
FOR CONTRACTS AND GRANTS

If any purchase made under the Master Agreement is funded in whole or in part by Federal Emergency Management Agency (“FEMA”) grants, Contractor shall comply with all federal laws and regulations applicable to the receipt of FEMA grants, including, but not limited to the contractual procedures set forth in Title 44 of the Code of Federal Regulations, Part 13 (“44 CFR 13”).

In addition, Contractor agrees to the following specific provisions:

1. Pursuant to 44 CFR 13.36(i)(1), University is entitled to exercise all administrative, contractual, or other remedies permitted by law to enforce Contractor’s compliance with the terms of this Master Agreement, including but not limited to those remedies set forth at 44 CFR 13.43.
2. Pursuant to 44 CFR 13.36(i)(2), University may terminate the Master Agreement for cause or convenience in accordance with the procedures set forth in the Master Agreement and those provided by 44 CFR 13.44.
3. Pursuant to 44 CFR 13.36(i)(3)-(6)(12), and (13), Contractor shall comply with the following federal laws:
 - a. Executive Order 11246 of September 24, 1965, entitled “Equal Employment Opportunity,” as amended by Executive Order 11375 of October 13, 1967, and as supplemented in Department of Labor (“DOL”) regulations (41 CFR Ch. 60);
 - b. Copeland “Anti-Kickback” Act (18 U.S.C. 874), as supplemented in DOL regulations (29 CFR Part 3);
 - c. Davis-Bacon Act (40 U.S.C. 276a-276a-7) as supplemented by DOL regulations (29 CFR Part 5);
 - d. Section 103 and 107 of the Contract Work Hours and Safety Standards Act (40 U.S.C. 327-330) as supplemented by DOL regulations (29 CFR Part 5);
 - e. Section 306 of the Clean Air Act (42 U.S.C. 1857(h), section 508 of the Clean Water Act (33 U.S.C. 1368), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR part 15); and
 - f. Mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (Pub. L. 94-163, 89 Stat. 871).
4. Pursuant to 44 CFR 13.36(i)(7), Contractor shall comply with FEMA requirements and regulations pertaining to reporting, including but not limited to those set forth at 44 CFR 40 and 41.
5. Pursuant to 44 CFR 13.36(i)(8), Contractor agrees to the following provisions regarding patents:
 - a. All rights to inventions and/or discoveries that arise or are developed, in the course of or under this Agreement, shall belong to the University and be disposed of in accordance with University policy. The University, at its own discretion, may file for patents in connection with all rights to any such inventions and/or discoveries.
6. Pursuant to 44 CFR 13.36(i)(9), Contractor agrees to the following provisions, regarding copyrights:
 - a. If this Agreement results in any copyrightable material or inventions, in accordance with 44 CFR 13.34, FEMA reserves a royalty-free, nonexclusive, and irrevocable license to reproduce, publish or otherwise use, for Federal Government purposes:
 - (1) The copyright in any work developed under a grant or contract; and
 - (2) Any rights of copyright to which a grantee or a contractor purchases ownership with grant support.

7. Pursuant to 44 CFR 13.36(i)(10), Contractor shall maintain any books, documents, papers, and records of the Contractor which are directly pertinent to this Master Agreement. At any time during normal business hours and as often as University deems necessary, Contractor shall permit University, FEMA, the Comptroller General of United States, or any of their duly authorized representatives to inspect and photocopy such records for the purpose of making audit, examination, excerpts, and transcriptions.
8. Pursuant to 44 CFR 13.36(i)(11), Contractor shall retain all required records for three years after FEMA or University makes final payments and all other pending matters are closed. In addition, Contractor shall comply with record retention requirements set forth in 44 CFR 13.42.

HD SUPPLY FACILITIES MAINTENANCE, LTD.,PO BOX 509058, SAN DIEGO, CA 92150-9058

PRICING SHEET: NIGP CODE 4504102

Vendor Number: 2011000856 0

Certificates of Insurance Required

Contract Period: To cover the period ending **July 31, 2014.**