

#### **NOTIFICATION: URGENT - MEDICAL DEVICE RECALL**

Invacare® PerfectO2™ Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

Date: August 19, 2016

**URGENT: RECALL INFORMATION** 

Dear Provider:

Previously, a notification was sent to you regarding the recall of certain Invacare PerfectO2™ concentrators (**Model Numbers IRC5P and IRC5PO2**). It has been determined that a capacitor for the compressor motor from one of our suppliers could rupture leading to a potential fire hazard. We have not received your Provider Response Card, acknowledging your receipt and understanding of the recall notification.

Invacare has become aware of five reported instances in the European Union in which the capacitor, an internal electrical component of the concentrator, ruptured which results in a potential fire hazard. In two of those instances, the ruptured capacitor expelled its oily components and caught fire inside the concentrator, and in one unit burned through the outer plastic shroud of the concentrator. In both cases the fire was extinguished quickly without assistance from the professional fire department. There were no injuries reported in any of the five instances. To date, there have not been any reports of similar capacitor ruptures in the United States.

### What is the problem?

Invacare has learned that the PSI (Pressure Sensitive Interrupter) design for the compressor motor start/run capacitor by one supplier could lead to rupture. That capacitor in the oxygen concentrator has an internal pressure relief component (the PSI) which may not operate as intended permitting the capacitor to rupture in certain circumstances. If the PSI does not function to relieve the heat and pressure due to a short circuit within the capacitor, then the pressure can cause a rupture in the seam between the housing and the end plate. If the rupture occurs, the oil may be expelled from the capacitor which may result in a fire hazard.

These capacitors were utilized in production from March 2010 to August 2012 at one of our manufacturing sites.

#### What units are affected?

Concentrators, Model IRC5P and IRC5PO2 with serial numbers ranging between **10CSZ43XXXX-12GSZ62XXXX** are potentially affected. These units contain a Dianz® capacitor as shown in the picture with date codes of 2010.03 to 2012.08 (March, 2010 to August, 2012).

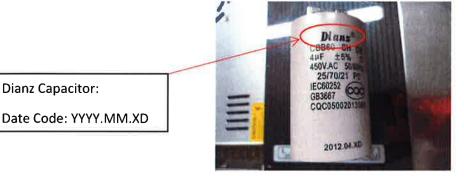


Figure 1: Dianz Capacitor

#### Why are you being contacted?

According to our records, you received one or more of the potentially impacted concentrator(s).

### What actions should you take?

- 1. Please examine your existing stock and quarantine any affected concentrator(s).
- Complete the Provider Response Card to acknowledge your receipt and understanding of this recall notice included in this communication and note the number of replacement kits required. Fax the completed card within 5 days of receipt of this communication to Invacare Corporation at 440-326-3544 or email at recall@invacare.com.
- 3. Upon receiving the Provider Response Card an order will be placed for replacement capacitors. Inspect each impacted concentrator and if it contains a Dianz capacitor with date codes from 2010.03.XD (March, 2010) to 2012.08.XD (August, 2012). Replace the capacitor using the recall replacement kit(s) 1131250. The Capacitor needs to be replaced as soon as possible.
- 4. Upon completing the correction, quarantine and destroy all impacted capacitors. Please do not return affected capacitors. Document the disposition on the Tracking sheet. Fax the completed Tracking sheet to Invacare Corporation at 440-326-3544 or email at <a href="mailto:recall@invacare.com">recall@invacare.com</a>.
- 5. You are responsible for ensuring that this recall is conducted to the customer level. Your customers should be contacted and informed about this recall. We recommend that you provide them with the enclosed Consumer Letter.

If you have any questions concerning these instructions, please call Invacare recall support line at (800) 668-2337, Monday – Friday, 8 a.m. – 5 p.m. EST, for assistance. Visit <a href="https://www.invacare.com/recall-for-more">www.invacare.com/recall-for-more</a> information about this recall.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

Thank you for your immediate attention to this important matter. We appreciate your cooperation.

#### **Enclosures:**

- 1. Provider Response Card
- 2. Impacted Units List and Tracking Sheet
- 3. Consumer Letter
- 4. Order Form



## **URGENT – MEDICAL DEVICE RECALL**

Invacare® PerfectO2™ Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

#### Dear Consumer:

Invacare has recently identified a supplier quality issue that potentially impacts certain Invacare<sup>®</sup> PerfectO2<sup>™</sup> concentrators. This letter is to provide you with the important information concerning the potential for a ruptured compressor motor start/run capacitor.

Invacare has become aware of five reported instances in the European Union in which the capacitor, an internal electrical component of the concentrator, ruptured which results in a potential fire hazard. In two of those instances, the ruptured capacitor expelled its oily components and caught fire inside the concentrator, and in one unit burned through the outer plastic shroud of the concentrator. In both cases the fire was extinguished quickly without assistance from the professional fire department. There were no injuries reported in any of the five instances. To date, there have not been any reports of similar capacitor ruptures in the United States.

#### What is the problem?

Invacare has learned that the PSI (Pressure Sensitive Interrupter) design for the compressor motor start/run capacitor by one supplier could lead to rupture. That capacitor in the oxygen concentrator has an internal pressure relief component (the PSI) which may not operate as intended permitting the capacitor to rupture in certain circumstances. If the PSI does not function to relieve the heat and pressure due to a short circuit within the capacitor, then the pressure can cause a rupture in the seam between the housing and the end plate. If the rupture occurs, the oil may be expelled from the capacitor which may result in a fire hazard.

These capacitors were utilized in production from March 2010 to August 2012 at one of our manufacturing sites.

#### What units are affected?

Concentrators, Model IRC5P and IRC5PO2 with serial numbers range between **10CSZ43XXXX-12GSZ62XXXX** are potentially affected.

#### Why are you being contacted?

According to our records, you received a potentially impacted concentrator. The concentrator needs to be inspected immediately and if the impacted capacitor is found, it needs to be replaced as soon as possible.

#### What actions are required?

You should immediately contact your provider at the number below so a replacement capacitor can be installed.

If you have any questions concerning these instructions, please call Invacare's recall support line at (877) 458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST, for assistance. Visit www.invacare.com/recall for more information about this recall.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

Thank you for your immediate attention to this important matter. We appreciate your cooperation.

Sincerely,

Provider:

Affix Your Business Card Here



## **Provider Response Card**

### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PERFECTO2™ Oxygen Concentrator, Model Numbers: IRC5P and IRC5PO2

Model Numbers: IRC5P and IRC5PO2

Bill to Name #: HD SUPPLY FACILITIES MAINTENANCE, LTD. CO Group #: 100569 Bill to Acct #: 100429

Your timely response to this recall notification is requested. Please fill out and fax the completed form to 440-326-3544 or email to recall@invacare.com within five (5) business days. Thank you.

I have read and understand this urgent recall notice: YES [ (Check box)

Bill to Name	Bill to Acct	Quantity Received	Quantity in Inventory	Quantity in the Field	Quantity of Replacement Kits Required
HD SUPPLY FACILITIES MAINTENANCE, LTD.	100429	37			
Shipping Address for replace	ment kits:				
Contact Name (print)			Title (mint)		
Contact Name (print)			Title (print)		

If you have any questions, please contact Invacare's recall support line at (877) 458-2304, Monday - Friday, 8 a.m. - 5 p.m. EST.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

<u>PLEASE NOTE</u>: Respond ASAP to avoid losing your valuable insurance coverage. If you are currently an Additional Insured on the Invacare products liability policy, your failure to follow these instructions may cause you to automatically forfeit coverage for your company. The terms of your Additional Insured coverage require you to follow instructions received from Invacare about the proper use of product sold to you.

#### <sup>1</sup>Responsibility of recipient:

<sup>&</sup>quot;Consignees that receive a recall communication should immediately carry out the instructions of the recalling firm and, where necessary, extend the recall to its consignees." US Code Federal Regulations, Title 21, 7.49(d). In instances when the recipient is unable to carry out the firm's recall instructions due to the location of the product or customer contact information being unknown, the recipient should document that justification within their internal records. The FDA reserves the right to request data from the recalling firm, including information on consignees who have not completed and returned the Provider Response Card.



## **Capacitor Order Form**

#### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PERFECTO2™ Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

Bill to Name: HD SUPPLY FACILITIES MAINTENANCE, LTD. CO Group #: 100569 Bill to Acct #: 100429

Your timely response to this recall notification is requested. Please fill out and email to recall@invacare.com within five (5) business days.

Thank you.

I have read and understand this urgent recall notice: YES [ (Check box)

Ship to # 234982	Deliver Customer	Quantity in Inventory	Quantity in the Field	Quantity of Replacement Kits Required
HD SUPPLY FACILITIES MAINTENANCE, LTD.	1100 JOHN GALT WAY STE 1			
7411 GOEN PL STE A	BURLINGTON, NJ 08016			
SAN DIEGO, CA 92120				
Shipping Address for rep	acomone rite.			Ŷ
Contact Name (print and	l sign)	Title (print)		

If you have any questions, please contact Invacare's recall support line at (877) 458-2304, Monday - Friday, 8 a.m. - 5 p.m. EST.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

PLEASE NOTE: Respond ASAP to avoid losing your valuable insurance coverage. If you are currently an Additional Insured on the Invacare products liability policy, your failure to follow these instructions may cause you to automatically forfeit coverage for your company. The terms of your Additional Insured coverage require you to follow instructions received from Invacare about the proper use of product sold to you.

#### 'Responsibility of recipient:

"Consignees that receive a recall communication should immediately carry out the instructions of the recalling firm and, where necessary, extend the recall to its consignees." US Code Federal Regulations, Title 21, 7.49(d). In instances when the recipient is unable to carry out the firm's recall instructions due to the location of the product or customer contact information being unknown, the recipient should document that justification within their internal records. The FDA reserves the right to request data from the recalling firm, including information on consignees who have not completed and returned the Provider Response Card.



### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620421			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620423			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620487			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

**CO Group#:** 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620488			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620508			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD., 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620513			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST. This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

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#### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

**CO Group#:** 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620520			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620526			
Acct#: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620534			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

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Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620583			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD., 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620584			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620587			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST. This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

**CO Group#**: 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620593			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620638			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1100 JOHN GALT WAY STE 1 BURLINGTON, NJ 08016	2362989	IRC5P	12FSZ620717			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

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Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620167			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620251			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ62027 <b>4</b>			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

**CO Group#**: 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620275			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620277			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620279			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 Bill to Acct #: 100429 HD SUPPLY FACILITIES MAINTENANCE, LTD.

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620280			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620284			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620455			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday - Friday, 8 a.m. - 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	1950 N NORCROSS TUCKER RD NORCROSS, GA 30071	2355223	IRC5P	12DSZ620464			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2352162	IRC5P	12ESZ620090			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2360615	IRC5P	12FSZ620253			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

**CO Group#**: 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2360615	IRC5P	12FSZ620258			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2360615	IRC5P	12FSZ620262			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2360615	IRC5P	12FSZ620269			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST. This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

**CO Group#**: 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	21651 BAKER PKWY  CITY OF INDUSTRY, CA 91789	2360615	IRC5P	12FSZ620391			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620696			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C  NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620701			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare<sup>®</sup> PerfectO2<sup>™</sup> Oxygen Concentrator Model Numbers: IRC5P and IRC5PO2

CO Group#: 100569 HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429 3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620704			
Acct#: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620761			
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620762			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

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### **URGENT MEDICAL DEVICE RECALL:**

Invacare® PerfectO2™ Oxygen Concentrator

Model Numbers: IRC5P and IRC5PO2

**CO Group#:** 100569

HD SUPPLY FACILITIES MAINTENANCE, LTD.

Bill to Acct #: 100429

3100 Cumberland BLVD

ATLANTA, GA 30339

Please complete all required areas noted with an asterisk (\*). Fax completed form to 440-326-3544 or email to recall@invacare.com.

Ship to Customer	Deliver to Customer	Invoice #	Model or Part #	Serial # or	Impacted Capacitor Destroyed (Y, N) *	Initial to Conrirm Destruction *	If No, Explain *
Acct #: 234982 HD SUPPLY FACILITIES MAINTENANCE, LTD. 7411 GOEN PL STE A SAN DIEGO, CA 92120	635 NORTHWEST AVE STE C  NORTHLAKE, IL 60164	2360619	IRC5P	12DSZ620766			

If you have any questions, please contact Invacare's recall support line at 877-458-2304, Monday – Friday, 8 a.m. – 5 p.m. EST.

This recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA) and Health Canada and is subject to effectiveness checks.